

JEFS will require Multi-Factor Authentication (MFA) starting Sunday, August 30, 2026.

For this improved level of security, each JEFs user must be able to authenticate themselves, via a device such as a phone, tablet, PC, etc., which includes Document Subscriptions.

If multiple people in your office or firm are sharing an account with a Document Subscription, each person using that account will need to have their own JEFs account.

Please follow the steps below to make sure your firm is ready before Aug 30

1 Create the JEFs Accounts

The first step is to create new JEFs accounts for anyone that will share the Document Subscription and does not have one currently.

Use this link to create new accounts: [JEFs Login](#) then click [Register for Access](#) and select a Role of Document Subscriber. NOTE: If the sharing user already has a JEFs account, a new one is not needed.

2 Submit your shared group

Once you have all the JEFs accounts that will be using the Document Subscription, provide them to us using this [Shared Group form](#). Within a few days the accounts will be linked to the Document Subscription, and you will be notified they are ready to use.

3 Create the myHawaii Accounts

Finally, JEFs will utilize [myHawaii.gov](#) for secure authentication. To maintain uninterrupted access to electronic filing services, all users must possess a registered myHawaii account which are available at no cost. JEFs users are strongly encouraged to establish their accounts immediately to ensure a seamless transition when MFA goes live. Please use myHawaii.gov support for any issues setting up your account. [Linking these accounts to your JEFs ID cannot be done until July 30th.](#)

IMPORTANT DATES

MFA LINKING: Beginning **July 30**, JEFs users will be able to link their myHawaii.gov account to their JEFs account from within the JEFs application.

MFA GO LIVE: On **August 30**, access to JEFs services, including Document Subscription, will require users to log into JEFs via their myHawaii.gov account.

Please Note: Under the current fee schedule, subscriber organizations may link multiple user accounts to a single subscription without additional charge. The Judiciary is continuing to evaluate its subscription program and may consider alternative fee structures in the future, including models based on the number of linked user accounts.