

**THE JUDICIARY, STATE OF HAWAII  
NOTICE AND REQUEST FOR SOLE SOURCE**

TO: Chief Procurement Officer

FROM: ITSD  
 \_\_\_\_\_  
*Name of Requesting Division/Program*

*Pursuant to HRS § 103D -306 and HAR Chapter 3-122, Subchapter 9, The Judiciary requests sole source approval to purchase the following:*

1. Describe the goods, services or construction to be procured:  
 This purchase is for 3Y software only maintenance renew for 2 1DC data center load balancers.

2. Vendor/Contractor/Service Provider Name:  
 TIG Hawaii

3. Amount of Request:  
 \$18,256.01

4. Term of Contract (shall not exceed 12 months), if applicable:  
 From: May 19th 2026                      To: May 18th 2029

5. Prior Judiciary Procurement Sole Source No. (if applicable):

6. Describe in detail the following:  
 a. The unique features, characteristics, or capabilities of the goods, service or construction.  
 ITSD purchased 2 LoadBalancer.org appliance from LoadBalancer.org thru TIG Hawaii at 2021 with 5Y maintenance. This purchase is for 3Y software maintenance renew for these 2 load balancers for 1DC data center. Load balancer appliances are used for balancing the traffic for court applications among different internal servers.  
 Technology Integration Group, an established company with offices in the United States and in Hawaii, is authorized to sell products and services from Loadbalancer.org, located in the United Kingdom.

b. How the unique features, characteristics or capabilities of the goods, service or construction are essential for the department.  
 This maintenance is tied to the two LoadBalancer hardware in 1DC data center. It will provide software upgrade firmware download, tech support call to LoadBalancer.org. No hardware warranty is included in this renew due to the age of the two appliances. No other vendor other than Loadbalancer can provide those service.

7. Describe the efforts and results in determining that this is the only vendor/contractor/service provider who can provide the goods, services or construction:

TIG Hawaii is the only vendor that's authorized to sell Loadbalancer.org appliances and maintenance in Hawaii.

8. Alternate source. Describe the other possible sources for the goods, services, or construction that were investigated but did not meet the department's needs.

No alternate source. Judiciary used to have F5 load balancer in the past. Due to its high cost and limited features we are using we switched to LBorg around 5 years ago. LBorg service and goods can only be purchased thru TIG.

9. Identify the primary responsible staff person(s) conducting and managing this procurement. (Appropriate delegated procurement authority and completion of mandatory training required).

\*Point of contact (Place asterisk after name of person to contact for additional information).

Name	Division/Program	Phone Number	email address
Xiaorong Wu	ITSD/Network and Telecom	5381	xiaorong.q.wu@courts.hawaii.gov

Department shall ensure adherence to applicable administrative and statutory requirements, including HAR chapter 3-12, Subchapter 15, Cost Pricing Data, if required.

**All requirements/approvals and internal controls for this expenditure is the responsibility of the Division/Program. I certify that the information provided above is, to the best of my knowledge, true and correct.**

/s/ Mai T. NguyenVan

04/09/2026

\_\_\_\_\_  
Department/Division/Program Head Signature

\_\_\_\_\_  
Date

**For Chief Procurement Officer Use Only**

04/09/2026

Date Notice Posted: \_\_\_\_\_

Inquiries about this request shall be directed to the contact named in Item 9. Submit written objection to this NOTICE OF REQUEST FOR SOLE SOURCE within seven (7) calendar days, or as otherwise allowed, from the Date Notice Posted to:

Chief Procurement Officer – The Judiciary  
Financial Services Department  
Contracts & Purchasing Office  
1111 Alakea Street, 6<sup>th</sup> Floor  
Honolulu, Hawaii 96813-2807

Chief Procurement Officer (CPO) Comments:

Approved

Disapproved

No Action Required

\_\_\_\_\_  
*Chief Procurement Officer Signature*

\_\_\_\_\_  
*Date*