

TO: Chief Procurement Officer

FROM: First Circuit Client Services / DCCA Office - Court Operations

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*Name of Requesting Division/Program*

1. Describe the goods, services or construction to be procured:  
Intercom System - Kapolei Courthouse  
Detention Intercom Includes: headened equipment, device licenses, intergration license (1) bundle  
Intercom Miscellaneous  
Cabling (1) bundle  
After Hours Sheriff's and Coordination costs (1) bundle  
Misc, Mounting Hardware, Misc Connectors (1) bundle

Items will be installed in server room on the first floor of the Kapolei courthouse next to the sheriff's control room.

2. Vendor/Contractor/Service Provider Name: Security Resources Pacific, Inc. 3210 Ualena St. Honolulu, HI 96819	3. Amount of Request: \$94, 014.84
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4. Term of Contract (shall not exceed 12 months), if applicable:  From: 06/23/25                      To: 06/22/26	5. Prior Judiciary Procurement Sole Source No. (if applicable):  N/A
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6. Describe in detail the following:

a. The unique features, characteristics, or capabilities of the goods, service or construction.

The current security and security camera system for the Kapolei Complex are maintained and monitored by existing systems that have been installed by Security Resources Pacific, Inc. Upon installation, the intercom system will be compatible and will integrate into existing systems that are already maintained by Security Resources Pacific, Inc.

As stated in the sole source letter dated 02/28/25, Security Resources Pacific, Inc. has achieved authorization as a Network Harbor Enterprise level System Integrator and, as of this date, they are the only system integrator that has achieved Enterprise Level authorization in the state of Hawaii. The process of authorized account registration with authorized integrators is to provide both the end users and system integrators with account protection and assurance. This assurance is maintained as long as a) the system integrator maintains authorized status as a Network Harbor Dealer, and b) the end user/customer has not requested severance from their registered system integrator, and c) the end user has an active ASA support agreement as registered with the end user account. Security Resources has met all of the above criteria.

b. How the unique features, characteristics or capabilities of the goods, service or construction are essential for the department.

The intercom system is essential and vital to Kapolei Court Complex Operations as it is used in daily operations within the detention facility and courthouse. At the detention facility the intercom communication system is necessary for movement of residents, allowing staff in secured areas and for identifying/communicating with individuals entering the facility. Additionally, the intercom system is used in sheriff cellblock operations when moving and transporting individuals in custody. The current intercom system is due for an upgrade as it is near the end of its life.

7. Describe the efforts and results in determining that this is the only vendor/contractor/service provider who can provide the goods, services or construction:

Security Resources, has achieved authorization as a Network Harbor Enterprise level System Integrator and, as of this date, they are the only system integrator that has achieved Enterprise Level authorization in the state of Hawaii. Further, as a matter of policy, all of the Network Harbor product end user accounts are registered to a specific authorized integrator for ongoing support and service account. This is to assure end users that they have an authorized dealer servicing products.

8. Alternate source. Describe the other possible sources for the goods, services, or construction that were investigated but did not meet the department's needs.

As stated in the sole source letter dated 02/28/25, Security Resources Pacific, Inc. has achieved authorization as a Network Harbor Enterprise level System Integrator and, as of this date, they are the only system integrator that has achieved Enterprise Level authorization in the state of Hawaii. The process of authorized account registration with authorized integrators is to provide both the end users and system integrators with account protection and assurance. This assurance is maintained as long as a) the system integrator maintains authorized status as a Network Harbor Dealer, and b) the end user/customer has not requested severance from their registered system integrator, and c) the end user has an active ASA support agreement as registered with the end user account. Security Resources has met all of the above criteria.

9. Identify the primary responsible staff person(s) conducting and managing this procurement. (Appropriate delegated procurement authority and completion of mandatory training required).

\*Point of contact (Place asterisk after name of person to contact for additional information).

Name	Division/Program	Phone Number	email address
Roland Lagreta	First Circuit Court - OPM	539-4183	roland.g.lagareta@courts.hawaii.gov
*Jeff Galon	First Circuit Court - KJC	954-8227	jeffrey.a.galon@courts.hawaii.gov

Department shall ensure adherence to applicable administrative and statutory requirements, including HAR chapter 3-12, Subchapter 15, Cost Pricing Data, if required.

**All requirements/approvals and internal controls for this expenditure is the responsibility of the Division/Program. I certify that the information provided above is, to the best of my knowledge, true and correct.**

/s/ Dwight S. Sakai

4/25/25

Department/Division/Program Head Signature

Date

**For Chief Procurement Officer Use Only**

Date Notice Posted: \_\_\_\_\_

Inquiries about this request shall be directed to the contact named in Item 9. Submit written objection to this NOTICE OF REQUEST FOR SOLE SOURCE within seven (7) calendar days, or as otherwise allowed, from the Date Notice Posted to:

Chief Procurement Officer – The Judiciary  
Financial Services Department  
Contracts & Purchasing Office  
1111 Alakea Street, 6<sup>th</sup> Floor  
Honolulu, Hawaii 96813-2807

Chief Procurement Officer (CPO) Comments:

☐

Approved

☐

Disapproved

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No Action Required

\_\_\_\_\_  
*Chief Procurement Officer Signature*

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*Date*



February 28, 2025

**Mr. Roland Lagareta**  
**Court Operations Specialist**  
Project Management Office  
First Circuit - Judiciary, State of Hawaii

**Mr. Lagareta,**

This letter is in reference to the distribution, service, and support of the Network Harbor Lighthouse System protecting your locations. Your Registered Network Harbor Lighthouse system includes the required software, hardware and licensing to integrate your existing CCTV Video systems, Access Control system, Keyboard Alert System, and DCIO Detention Center management system. Your system seamlessly integrates the security and building maintenance devices into a dynamic Graphical User Interface operating platform. In order to maintain the advanced integration of these systems you will require the support of a qualified trained integrator as well as the system manufacturers.

Security Resources, your Network Harbor Dealer of record, has achieved authorization as a Network Harbor *Enterprise level* System Integrator and, as of this date, they are the only system integrator that has achieved Enterprise Level authorization in the state of Hawaii. Further, as a matter of policy, all of the Network Harbor product end user accounts are registered to a specific authorized integrator for ongoing support and service for that account. This is to assure end users that they have an authorized dealer servicing our products.

The end user/customer account, as registered to the authorized integrator, is maintained and held in effect as the only company that is authorized to support the Network Harbor Products e.g. Lighthouse, KAS, SAVvault, SIPvault, and DCIO systems. The process of authorized account registration with our authorized integrators is to provide both the end users and system integrators with account protection and assurance. Network Harbor will not provide products, technical assistance or any other support to unauthorized companies or individuals who may attempt to maintain or service your registered system. This assurance is maintained as long as a) the system integrator maintains authorized status as a Network Harbor Dealer, and b) the end user/customer has not requested severance from their registered system integrator, and c) the end user has an active ASA support agreement as registered with the end user account. Security Resources has met all of the above criteria.

Thank you, and please feel free to contact me with any questions.

Sincerely,  
Network Harbor Inc.

*David Daxenbichler*

David Daxenbichler  
President