

**THE JUDICIARY, STATE OF HAWAII**  
**NOTICE AND REQUEST FOR SOLE SOURCE**

TO: Chief Procurement Officer

FROM: First Circuit Court - Adult Client Services Branch

\_\_\_\_\_  
*Name of Requesting Division/Program*

*Pursuant to HRS § 103D -306 and HAR Chapter 3-122, Subchapter 9, The Judiciary requests sole source approval to purchase the following:*

1. Describe the goods, services or construction to be procured:  
Integrate twenty-four (24) duress buttons into existing PremiSys reporting system at the Adult Client Services Branch office at Ka'ahumanu Hale.

2. Vendor/Contractor/Service Provider Name:  
Security Resources Pacific, Inc.  
3210 Ualena St.  
Honolulu, HI 96819

3. Amount of Request:  
\$26,268.40.

4. Term of Contract (shall not exceed 12 months), if applicable:  
  
From: 6/1/2025                      To: 5/31/2026

5. Prior Judiciary Procurement Sole Source No.  
(if applicable):  
N/A

6. Describe in detail the following:

a. The unique features, characteristics, or capabilities of the goods, service or construction.

Twenty-four (24) duress buttons will be integrated into the security system at Ka'ahumanu Hale, First Circuit Court. Currently, Kaa'ahumanu Hale uses the PremiSys Security Management system and the PremiSys Access control Management system. The First Circuit has an integrated security management and monitoring system in all of its courthouses. This system seamlessly integrates the security and building maintenance devices into a Dynamic Graphical User Interface operating platform. This level of integration requires that the security integrator who maintains and supports our system be fully capable of servicing all aspects of this system including the platform that manages the entire system, and ancillary equipment installed on this system.

b. How the unique features, characteristics or capabilities of the goods, service or construction are essential for the department.

In order to maintain the advanced integration, these systems will require the support of a qualified trained integrator as well as the system manufacturers. According to the sole source letter, dated 1/29/2025, Security Resources is the only company in Hawaii that is authorized, certified, and trained to provide, install, service and maintain the existing PremiSys Security Management system, the PremiSys Access Control Management System, the PremiSys Interface to the American Dynamics Video Edge system and the related interface software and hardware. Due to the technical nature of this equipment and our reliance on this equipment to provide our courts with a safe and secure environment, it is essential that we retain Security Resources Pacific, Inc.'s services to ensure proper equipment performance up to manufacturer specification. In 2024, the Adult Client Services Branch (ACSB) offices experienced an uptick in security incidents. Clients threatened the safety of staff and other clients. The ACSB staff work with the serious mentally ill, substance abusers, and violent offenders. The clients that report to the ACSB offices may be under the influence of a mood-altering substance, may be refusing psychotropic medication, and/or may be agitated or aggressive. A client's mood/behavior may trigger violence in the office (i.e. punching windows/walls, yelling, slapping, throwing things). The only recourse is to call the Sheriffs for assistance. This takes time and does not provide staff with easy access to law enforcement. The duress buttons will provide staff with direct access to the Sheriffs. The request will place duress buttons in areas where staff are the most vulnerable (i.e. front desk, hallways, drug testing area, and interview rooms).

7. Describe the efforts and results in determining that this is the only vendor/contractor/service provider who can provide the goods, services or construction:

We made a request to the company that has the proprietary rights to PremiSys systems as described above to ask what companies were authorized and trained to service, maintain and install the system in Hawaii. As stated in the sole source letter dated 1/29/2025, Security Resources Pacific, Inc. is the only company authorized, certified, and trained to provide, install, service and maintain the existing PremiSys Security Management system, the PremiSys Access Control Management System, the PremiSys Interface to the American Dynamics Video Edge system, and the related interface software and hardware. The sole source letter notes that PremiSys will not provide products, technical assistance or any other support to unauthorized companies or individuals who may attempt to maintain or service our system.

8. Alternate source. Describe the other possible sources for the goods, services, or construction that were investigated but did not meet the department's needs.

No alternate sources were investigated. As stated in the sole source letter dated, 1/29/2025, Security Resources is the only company in Hawaii that is authorized, certified, and trained to provide, install, service and maintain the existing PremiSys Security Management system, the PremiSys Access Control Management System, the PremiSys Interface to the American Dynamics Video Edge system and the related interface software and hardware. The sole source letter notes the PremiSys will not provide products, technical assistance or any other support to unauthorized companies or individuals who may attempt to maintain or service our system.

9. Identify the primary responsible staff person(s) conducting and managing this procurement. (Appropriate delegated procurement authority and completion of mandatory training required).

\*Point of contact (Place asterisk after name of person to contact for additional information).

Name	Division/Program	Phone Number	email address
Alysa Makahanaloa*	Adult Client Services Branch	(808) 539-45	Alysa.k.Makahanaloa@courts.hawaii.gov

Department shall ensure adherence to applicable administrative and statutory requirements, including HAR chapter 3-12, Subchapter 15, Cost Pricing Data, if required.

**All requirements/approvals and internal controls for this expenditure is the responsibility of the Division/Program. I certify that the information provided above is, to the best of my knowledge, true and correct.**

/s/ Dwight S. Sakai

Department/Division/Program Head Signature

3/5/25

Date

**For Chief Procurement Officer Use Only**

Date Notice Posted: \_\_\_\_\_

Inquiries about this request shall be directed to the contact named in Item 9. Submit written objection to this NOTICE OF REQUEST FOR SOLE SOURCE within seven (7) calendar days, or as otherwise allowed, from the Date Notice Posted to:

Chief Procurement Officer – The Judiciary  
Financial Services Department  
Contracts & Purchasing Office  
1111 Alakea Street, 6<sup>th</sup> Floor  
Honolulu, Hawaii 96813-2807

Chief Procurement Officer (CPO) Comments:

☐

Approved

☐

Disapproved

☐

No Action Required

\_\_\_\_\_  
*Chief Procurement Officer Signature*

\_\_\_\_\_  
*Date*



Rodney Kahalepuna  
Court Operations Specialist  
Office of the Deputy Chief Court Administrator  
First Circuit-Judiciary of Hawaii

1.29.2025

Dear Mr.Kahalepuna

This letter is in reference to the distribution, service, and support of the PremiSys Security Management system, PremiSys Access Control Management system, and the American Dynamics Video Edge management system, in the State of Hawaii. This system seamlessly integrates security and building maintenance devices into a dynamic Graphical User Interface operating platform. This level of integration requires that the security integrator who maintains and supports your system be fully capable of servicing all aspects of your system including the platform that manages the entire system, and ancillary equipment installed on your system. In addition, you will need to have an integrator that is supported by PremiSys in the event there is a system problem that requires our technical assistance or engineering. With the expertise required to maintain your existing systems you will definitely want an integrator in the state that can respond to your requests for service in a timely manner.

Security Resources is the only company in Hawaii that is authorized, certified, and trained to provide, install, service and maintain the existing PremiSys Security Management system, the PremiSys Access Control Management System, the PremiSys Interface to the American Dynamics Video Edge system and the related interface software and hardware. PremiSys will not provide products, technical assistance or any other support to unauthorized companies or individuals who may attempt to maintain or service your system. Security Resources and PremiSys have invested considerable resources to develop strong support for our products and systems in your region.

Please contact me if you have any further questions.

Sincerely,

Zuzana Spencer  
RSM at acre Security  
[zuzanaspencer@acresecurity.com](mailto:zuzanaspencer@acresecurity.com)

acre security

ACRE Operating Group  
10181 Park Run Drive, Suite 190  
Las Vegas, Nevada, 89145  
USA