

**THE JUDICIARY, STATE OF HAWAII**  
**NOTICE OF REQUEST TO AMEND AN EXEMPTION**  
**FROM HRS CHAPTER 103D CONTRACT**

TO: Chief Procurement Officer

FROM: ITSD

(Name of Requesting Division/Program)

*Pursuant to HRS § 103D -102 (b)(4) and HAR Chapter 3-120, The Judiciary requests to amend an exempt contract as follows:*

1. CP-3, Exemption Reference (JE) number:

JE23-45, JAE24-10

2. Vendor/Contractor/Service Provider Name:

Hoike Networks, Inc. dba PACXA

3. Describe the goods and/or services:

Provide Government Pricing for Microsoft Exchange Products:

Exchange Online Plan 1 for GCC

Exchange Online Plan 2 for GCC

Office 365 G1 GCC

Office 365 G3 GCC

Office 365 G5 GCC

MS 365 E5

MS 365 Applications for GCC

Enterprise Mobility + Security E3

Defender for Office 365 Plan 1 for GCC

Defender for Office 365 Plan 2 for GCC

Entra ID P1 for Government

Entra ID P2 for Government

Provide Consultation Services for Microsoft Exchange Products. Provide Onsite and Remote Support for Daily Operations as needed.

4. Explain in detail what is being amended:

This amendment includes additional funds in the amount of \$360,000 for the final extension of this contract for the term 01/01/2025 - 12/31/2025. These funds are for the Microsoft Exchange Product subscriptions and consulting services.

The list of Microsoft Product Subscriptions has been updated. This includes new pricing as follows:

Items	Microsoft Product Subscriptions	Cost per User/Month	User Qty	Extended Price/Month w/Tax
1	Exchange Online Plan 1 for GCC	\$3.80	1	\$3.98
2	Exchange Online Plan 2 for GCC	\$7.60	1	\$7.96
3	Office 365 G1 GCC	\$8.00	1	\$8.38
4	Office 365 G3 GCC	\$19.85	1	\$20.79
5	Office 365 G5 GCC	\$36.25	1	\$37.96
6	MS 365 E5	\$53.50	1	\$56.02
7	MS 365 Applications for GCC	\$10.20	1	\$10.68
8	Enterprise Mobility + Security E3	\$9.75	1	\$10.21
9	Defender for Office 365 Plan 1 for GCC	\$1.90	1	\$1.99
10	Defender for Office 365 Plan 2 for GCC	\$4.60	1	\$4.82
11	Entra ID P1 for Government	\$5.65	1	\$5.92
12	Entra ID P2 for Government	\$5.70	1	\$5.97

Microsoft has introduced New Commerce Experience (NCE) as an update to Cloud Solution Provider (CSP). Key changes with the NCE:

Commitment Periods: NCE enforces annual and monthly commitment periods, with monthly subscriptions carrying a 20% price premium.

Modification Window: While customers can add seats at any time, the customer has three calendar days post activation to change the subscription term, decrease quantity, or cancel. After this period, the subscription is locked in for the agreed term.

License Qualification: A single customer tenant can qualify for both education and nonprofit licenses under NCE.

5. Amended contract price for this request:

Requesting \$360,000.00 for this amendment, with total contract price at \$980,000.00.

6. Explain in detail why the amendment(s) are necessary:

The final extension of this contract enables the Judiciary to renew our email licenses timely without any disruption to service. It also enables the Judiciary to upgrade our current security-related licenses to the next level. The cost of the subscriptions have been slightly reduced for this final extension.

This amendment also enables the Judiciary to continue working with Pacxa who has supported the Judiciary with their seasoned technical expertise and resources, especially in the security arena.

7. Identify the primary responsible staff person(s) conducting and managing this procurement. (Appropriate delegated procurement authority and completion of mandatory training required).

\*Point of contact (Place asterisk after name of person to contact for additional information).

Name	Division/Program	Phone Number	email address
Naomi Hamamura*	ITSD	(808) 538-534	Naomi.H.Hamamura@courts.hawaii.gov
Linda Kawakami	ITSD	(808) 538-533	Linda.W.Kawakami@courts.hawaii.gov

**All requirements/approvals and internal controls for this expenditure is the responsibility of the Division/Program. I certify that the information provided above is, to the best of my knowledge, true and correct.**

/s/ Mai Nguyen Van

\_\_\_\_\_  
Department/Division/Program Head Signature

11/26/2024

\_\_\_\_\_  
Date

**For Chief Procurement Officer Use Only**

Date Notice Posted: \_\_\_\_\_

Inquiries about this request shall be directed to the contact named in Item 8. Submit written objection to this NOTICE OF REQUEST FOR EXEMPTION within seven (7) calendar days, or as otherwise allowed, from the Date Notice Posted to:

Chief Procurement Officer – The Judiciary  
Financial Services Department  
Contracts & Purchasing Office  
1111 Alakea Street, 6<sup>th</sup> Floor  
Honolulu, Hawaii 96813-2807

Chief Procurement Officer (CPO) Comments:

☐

Approved

☐

Disapproved

☐

No Action Required

\_\_\_\_\_  
*Chief Procurement Officer Signature*

\_\_\_\_\_  
*Date*