

7. Describe the efforts and results in determining that this is the only vendor/contractor/service provider who can provide the goods, services or construction:

Based on Network Harbor, Inc.'s sole source letter, SRP, has achieved authorization as a Network Harbor Enterprise level System Integrator and, as of date, they are the only system integrator that has achieved Enterpriser Level authorization in the State of Hawaii. Further, as a matter of policy, all of the Network Harbor product end user accounts are registered to a specific authorized integrator for ongoing support and service for that account. SRP is the only company that is authorized to support the Network Harbor products, e.g., Lighthouse, KAS, SAVvault, SIPvault, and DCIO systems. Network Harbor will not provide products, technical assistance or any other support to unauthorized companies or individuals who may attempt to maintain or service the registered system.

8. Alternate source. Describe the other possible sources for the goods, services, or construction that were investigated but did not meet the department's needs.

SRP is the only company in Hawaii that has achieved authorization to support the Network Harbor Enterprise level System Integrator and Network Harbor products, e.g., Lighthouse, KAS, SAVvault, SIPvault, and DCIO systems. Network Harbor will not provide products, technical assistance or any other support to unauthorized companies or individuals who may attempt to maintain or service the registered system.

9. Identify the primary responsible staff person(s) conducting and managing this procurement. (Appropriate delegated procurement authority and completion of mandatory training required).

*Point of contact (Place asterisk after name of person to contact for additional information).

Name	Division/Program	Phone Number	email address
Jalene Endo*	Second Circuit / CCA	(808) 244-2743	jalene.r.endo@courts.hawaii.gov
Paul Petro	Second Circuit / Fiscal	(808) 244-2999	paul.m.petro@courts.hawaii.gov

Department shall ensure adherence to applicable administrative and statutory requirements, including HAR chapter 3-12, Subchapter 15, Cost Pricing Data, if required.

All requirements/approvals and internal controls for this expenditure is the responsibility of the Division/Program. I certify that the information provided above is, to the best of my knowledge, true and correct.

/s/ Sandy S. Kozaki

6/17/2024

Department/Division/Program Head Signature

Date

For Chief Procurement Officer Use Only

Date Notice Posted: _____

Inquiries about this request shall be directed to the contact named in Item 8. Submit written objection to this NOTICE OF REQUEST FOR SOLE SOURCE within seven (7) calendar days, or as otherwise allowed, from the Date Notice Posted to:

Chief Procurement Officer – The Judiciary
Financial Services Department
Contracts & Purchasing Office
1111 Alakea Street, 6th Floor
Honolulu, Hawaii 96813-2807

Chief Procurement Officer (CPO) Comments:

Approved

Disapproved

No Action Required

Chief Procurement Officer Signature

Date



May 3, 2024

Jalene Endo

Court Operation Specialist
The Judiciary - Second Circuit
2145 Main Street
Wailuku, HI 96793

Ms. Endo

This letter is in reference to the distribution, service, and support of the Network Harbor Lighthouse System protecting your locations. Your Registered Network Harbor Lighthouse system includes the required software, hardware and licensing to integrate your existing CCTV Video systems, Access Control system, Keyboard Alert System, and DCIO Detention Center management system. Your system seamlessly integrates the security and building maintenance devices into a dynamic Graphical User Interface operating platform. In order to maintain the advanced integration of these systems you will require the support of a qualified trained integrator as well as the system manufacturers.

Security Resources, your Network Harbor Dealer of record, has achieved authorization as a Network Harbor *Enterprise level* System Integrator and, as of this date, they are the only system integrator that has achieved Enterprise Level authorization in the state of Hawaii. Further, as a matter of policy, all of the Network Harbor product end user accounts are registered to a specific authorized integrator for ongoing support and service for that account. This is to assure end users that they have an authorized dealer servicing our products.

The end user/customer account, as registered to the authorized integrator, is maintained and held in effect as the only company that is authorized to support the Network Harbor Products e.g. Lighthouse, KAS, SAVvault, SIPvault, and DCIO systems. The process of authorized account registration with our authorized integrators is to provide both the end users and system integrators with account protection and assurance. Network Harbor will not provide products, technical assistance or any other support to unauthorized companies or individuals who may attempt to maintain or service your registered system. This assurance is maintained as long as a) the system integrator maintains authorized status as a Network Harbor Dealer, and b) the end user/customer has not requested severance from their registered system integrator, and c) the end user has an active ASA support agreement as registered with the end user account. Security Resources has met all of the above criteria.

Thank you, and please feel free to contact me with any questions.

Sincerely,
Network Harbor Inc.

David Daxenbichler

David Daxenbichler
President