

**THE JUDICIARY, STATE OF HAWAII**  
**NOTICE AND REQUEST FOR SOLE SOURCE**

TO: Chief Procurement Officer

FROM: Office of Project Management

*Name of Requesting Division/Program*

Pursuant to HRS § 103D -306 and HAR Chapter 3-122, Subchapter 9, The Judiciary requests sole source approval to purchase the following:

1. Describe the goods, services or construction to be procured: The service being procured is a sole source maintenance agreement with Security Resources Pacific, Inc. for the Registered Network Harbor Lighthouse system located in the Family Court facilities of the First Circuit; Hale Hilina'i and Ronald T. Y. Moon Judiciary Complex. This system includes the required software, hardware and licensing to integrate existing CCTV Video systems, Access Control system, Keyboard Alert System, and DCIO Detention Center management systems; and the integration of these systems into a dynamic Graphics User Interface (GUI) operating platform.	
2. Vendor/Contractor/Service Provider Name: Security Resources Pacific, Inc. 3210 Ualena St. Honolulu, HI 96819	3. Amount of Request: \$196,275.69
4. Term of Contract (shall not exceed 12 months), if applicable:  From: 07/01/2024                      To: 06/30/2025	5. Prior Judiciary Procurement Sole Source No. (if applicable):  JS24-05

6. Describe in detail the following:

a. The unique features, characteristics, or capabilities of the goods, service or construction.

The First Circuit has an integrated security management and monitoring system in all of its courthouses. The system (Registered Network Harbor Lighthouse system) includes the required software, hardware and licensing to integrate existing CCTV Video systems, Access Control system, Keyboard Alert System, and DCIO Detention Center management systems. The system seamlessly integrates the security and building maintenance devices into a dynamic Graphical User Interface operating platform. In order to maintain the advanced integration these systems will require the support of a qualified trained integrator as well as the system manufacturers. As stated in the sole source letter dated 2/26/2024, Security Resources Pacific, Inc. has achieved authorization as a Network Harbor Enterprise level System Integrator and, as of this date, they are the only system integrator that has achieved Enterprise Level authorization in the state of Hawaii. The process of authorized account registration with our authorized integrators is to provide both the end users and system integrators with account protection and assurance. This assurance is maintained as long as a) the system integrator maintains authorized status as a Network Harbor Dealer, and b) the end user/customer has not requested severance from their registered system integrator, and c) the end user has an active ASA support agreement as registered with the end user account. Security Resources has met all of the above criteria.

b. How the unique features, characteristics or capabilities of the goods, service or construction are essential for the department.

Security Resources Pacific, Inc. has achieved authorization as a Network Harbor Enterprise level System Integrator and, as of this date, they are the only system integrator that has achieved Enterprise Level authorization in the state of Hawaii. The system seamlessly integrates the security and building maintenance devices into a dynamic Graphical User Interface operating platform. In order to maintain the advanced integration of these systems will require the support of a qualified trained integrator as well as the system manufacturers. Due to the technical nature of this equipment and our reliance on this equipment to provide our courts with a safe and secure environment, it is essential that we retain Security Resources Pacific, Inc.'s services to ensure proper equipment performance up to manufacturer specifications.

7. Describe the efforts and results in determining that this is the only vendor/contractor/service provider who can provide the goods, services or construction:

As stated in the sole source letter dated 2/26/2024, Security Resources Pacific, Inc. has achieved authorization as a Network Harbor Enterprise level System Integrator and, as of this date, they are the only system integrator that has achieved Enterprise Level authorization in the state of Hawaii. The end user/customer account, as registered to the authorized integrator, is maintained and held in effect as the only company that is authorized to support the Network Harbor Products. Network Harbor will not provide products, technical assistance or any other support to unauthorized companies or individuals who may attempt to maintain or service the registered system.

8. Alternate source. Describe the other possible sources for the goods, services, or construction that were investigated but did not meet the department's needs.

As stated in the sole source letter dated 2/26/2024, Security Resources Pacific, Inc. has achieved authorization as a Network Harbor Enterprise level System Integrator and, as of this date, they are the only system integrator that has achieved Enterprise Level authorization in the state of Hawaii. The end user/customer account, as registered to the authorized integrator, is maintained and held in effect as the only company that is authorized to support the Network Harbor Products. Network Harbor will not provide products, technical assistance or any other support to unauthorized companies or individuals who may attempt to maintain or service the registered system.

9. Identify the primary responsible staff person(s) conducting and managing this procurement. (Appropriate delegated procurement authority and completion of mandatory training required).

\*Point of contact (Place asterisk after name of person to contact for additional information).

Name	Division/Program	Phone Number	email address
Roland Lagareta*	Coordinator, OPM	8085394183	roland.g.lagareta@courts.hawaii.gov
Dee Dee Letts	Deputy Chief Court Administrator	8085394351	deedee.d.letts@courts.hawaii.gov

Department shall ensure adherence to applicable administrative and statutory requirements, including HAR chapter 3-12, Subchapter 15, Cost Pricing Data, if required.

**All requirements/approvals and internal controls for this expenditure is the responsibility of the Division/Program. I certify that the information provided above is, to the best of my knowledge, true and correct.**

/s/ Dee Dee Letts

Department/Division/Program Head Signature

5/01/2024

Date

**For Chief Procurement Officer Use Only**

Date Notice Posted: \_\_\_\_\_

Inquiries about this request shall be directed to the contact named in Item 9. Submit written objection to this NOTICE OF REQUEST FOR SOLE SOURCE within seven (7) calendar days, or as otherwise allowed, from the Date Notice Posted to:

Chief Procurement Officer – The Judiciary  
Financial Services Department  
Contracts & Purchasing Office  
1111 Alakea Street, 6<sup>th</sup> Floor  
Honolulu, Hawaii 96813-2807

Chief Procurement Officer (CPO) Comments:

Approved

Disapproved

No Action Required

\_\_\_\_\_  
*Chief Procurement Officer Signature*

\_\_\_\_\_  
*Date*



February 26, 2024

**DeeDee Letts**  
**Chief Coordinator Office of Project Management**  
First Judicial Circuit

**Dear Chief Coordinator Letts,**

This letter is in reference to the distribution, service, and support of the Network Harbor Lighthouse System protecting your locations. Your Registered Network Harbor Lighthouse system includes the required software, hardware and licensing to integrate your existing CCTV Video systems, Access Control system, Keyboard Alert System, and DCIO Detention Center management system. Your system seamlessly integrates the security and building maintenance devices into a dynamic Graphical User Interface operating platform. In order to maintain the advanced integration of these systems you will require the support of a qualified trained integrator as well as the system manufacturers.

Security Resources, your Network Harbor Dealer of record, has achieved authorization as a Network Harbor *Enterprise level* System Integrator and, as of this date, they are the only system integrator that has achieved Enterprise Level authorization in the state of Hawaii. Further, as a matter of policy, all of the Network Harbor product end user accounts are registered to a specific authorized integrator for ongoing support and service for that account. This is to assure end users that they have an authorized dealer servicing our products.

The end user/customer account, as registered to the authorized integrator, is maintained and held in effect as the only company that is authorized to support the Network Harbor Products e.g. Lighthouse, KAS, SAVvault, SIPvault, and DCIO systems. The process of authorized account registration with our authorized integrators is to provide both the end users and system integrators with account protection and assurance. Network Harbor will not provide products, technical assistance or any other support to unauthorized companies or individuals who may attempt to maintain or service your registered system. This assurance is maintained as long as a) the system integrator maintains authorized status as a Network Harbor Dealer, and b) the end user/customer has not requested severance from their registered system integrator, and c) the end user has an active ASA support agreement as registered with the end user account. Security Resources has met all of the above criteria.

Thank you, and please feel free to contact me with any questions.

Sincerely,  
Network Harbor Inc.

*David Daxenbichler*

David Daxenbichler  
President

Network Harbor, Inc.  
PO Box 4126, Bartonville, IL 61607  
Phone: (309) 633-9118  
[www.networkharbor.com](http://www.networkharbor.com)