

Electronically Filed  
THIRD CIRCUIT  
3CSP-20-0000022  
28-JUL-2021  
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Dkt. 83 DOC

SP. No. 3CSP-20-0000022

IN THE CIRCUIT COURT OF THE THIRD CIRCUIT

STATE OF HAWAI'I

In the Matter of the	)	(Special Proceeding)
	)	
CIRCUIT COURT OF THE THIRD	)	ORDER REGARDING ACT 57 CASES
CIRCUIT, STATE OF HAWAI'I'S	)	FILED WITH THE DISTRICT COURT OF
RESPONSE TO THE COVID-19	)	THE THIRD CIRCUIT; EXHIBITS 1-3
OUTBREAK	)	
	)	
	)	

ORDER REGARDING ACT 57 CASES FILED WITH THE  
DISTRICT COURT OF THE THIRD CIRCUIT

This matter comes before the Court in light of the public health emergency in the State of Hawai'i.

In April 2020, Governor David Ige enacted an eviction moratorium to protect renters who were unable to pay rent because of the effects of the COVID-19 pandemic. The eviction moratorium is set to expire on August 6, 2021. On June 16, 2021, Governor Ige signed Act 57, which provides a framework for evictions to proceed with mediation. The framework allows for the gradual filing of unpaid rent summary possession cases. Based upon the requirements of Act 57, and with the authority as Chief Judge of the above-entitled Court, **IT IS HEREBY ORDERED:**

1. The following shall apply to all Act 57 cases.

a. Complaints and summons. Beginning on August 7, 2021, parties filing complaints and proposed summons for summary possession pursuant to Act 57 in the District Court of the Third Circuit shall use the Temporary use form Act 57, SLH 2021 attached hereto as **Exhibit 1**. Complaints filed outside of the specified time periods in Act 57 shall be dismissed without prejudice and the filing fee shall be waived upon refiling at the appropriate time.

b. Returnable hearings. The initial court date in summary possession cases is called a returnable. Plaintiffs and Defendants in summary possession cases must appear at returnable hearings. If a Plaintiff fails to appear, the complaint may be dismissed. If a Defendant fails to appear, a default may be entered. Beginning on August 7, 2021, all Act 57 cases will have a date certain returnable hearing that is assigned by the clerk of the court. There will be a limit as to the amount of Act 57 cases calendared on each civil day. Most divisions will be limited to ten (10) Act 57 cases set for a date certain returnable hearing on each civil calendar day.

c. Remote appearances encouraged for returnable hearings. Returnable hearings will be conducted remotely by Zoom and in-person. Parties are encouraged to appear remotely via Zoom. Parties shall practice social distancing and the hearings will be scheduled on a staggered basis as practicable.

d. Written answers or general denials in lieu of remote and/or in-court appearances in possession cases. Defendants in summary possession cases may file written answers or general denials in lieu of in-person appearances at returnable hearings. Written answers or general denials must be served on all parties and filed within the time periods set forth in the District Court Rules of Civil Procedure. Defendants who file written answers or general denials are responsible for checking

eCourt Kokua for all future court dates.

2. Information about remote Zoom hearings.

a. Instructions. Instructions on “How to Join a Court Remote Hearing Using Zoom” as well as signing into Zoom are attached as **Exhibit 2**.

b. Zoom ID numbers. The current Zoom meeting IDs for the District Court courtrooms are:

Hilo: 550 677 9310

Puna: 550 677 9310

North / South Kona: 531 730 0967

North / South Kohala: 531 730 0967

Kau: 531 730 0967

Hamakua: 550 677 9310

These meeting numbers are subject to change. Remote court hearings are open to the public. Parties, attorneys, and members of the public are advised to dress and behave appropriately.

3. Court service hours. General court services in civil cases are available through the Legal Documents Branch. They are open Monday through Friday, 7:45 a.m. to 4:00 p.m. Phone and counter service hours are from 7:45 a.m. – 3:00 p.m.

4. Mediation is strongly encouraged. **FREE** mediation services are available through Ku’ikahi Mediation Center and West Hawai’i Mediation Center.

- a. Ku’ikahi Mediation Center  
101 Aupuni St. Suite PH 1014 B-2  
Hilo, Hawai’i 96720  
(808) 935-7844  
Email: [landlordtenant@hawaiimediation.org](mailto:landlordtenant@hawaiimediation.org)

Hours of Operation: Monday-Friday, 9:00 a.m. – 4:30 p.m. (Evening and Saturday mediation times available.)

b. West Hawai'i Mediation Center  
P.O. Box 7020  
Kamuela, HI 96743  
(808) 885-5525  
Email: ksims@whmediation.org

Hours of Operation: Monday-Friday, 8:00 a.m. – 4:00 p.m.

5. Resource list. Resources are available to the parties. The list of resources may change. Please see attached Hawai'i County Housing Help Resource List (rev. 7/14/21). **Exhibit 3**
6. All Act 57 forms shall be made available via the Judiciary website.
7. This order may be modified as necessary.

**IT IS SO ORDERED:**

DATED: Kailua-Kona, Hawai'i July 28, 2021

/s/ Robert D.S. Kim  
Hon. Robert D.S. Kim, Chief Judge  
Third Circuit Court, State of Hawai'i

# EXHIBIT 1

<b>IN THE DISTRICT COURT OF THE THIRD CIRCUIT DIVISION STATE OF HAWAII</b>	
Plaintiff	"Reserved for Court Use"
Defendant	Civil No. Filing Party/Attorney Name, Attorney Number, Firm Name (if applicable), Address, and Telephone Number
Premises Address:	

**COMPLAINT - UNPAID RENT ONLY**

1. This Court has jurisdiction over this matter and venue is proper.
2. Plaintiff is the landlord or the agent for the landlord of the premises.
3. The premises are located in this division of this Court.
4. Defendant has not paid rent and is in possession of the premises.
5.  There is a written rental agreement for the premises. (Attach a copy of the written rental agreement)  
 There is no written rental agreement for the premises, only an oral agreement.  
 There was a written rental agreement which expired on (date) \_\_\_\_\_. (Attach a copy of the expired rental agreement)  
 Defendant is a month-to-month tenant.
6. Monthly rent is \$ \_\_\_\_\_. As of (date) \_\_\_\_\_, Defendant owes \$ \_\_\_\_\_ in unpaid rent. This amount is equal to or greater than:  4 months' rent  3 months' rent  2 months' rent  1 month's rent or  less than 1 month's rent.
7.  A written 15 day notice providing all the information required by Hawaii Revised Statutes (HRS) 521-68(b) was given to Defendant on (date): \_\_\_\_\_. (Attach a copy of the written notice)  
 Notice is not required as tenant breached the mediation agreement or settlement agreement. (Attach a copy of the agreement)
8. Documentation from the mediation center verifying its receipt of the 15 day notice provided by the plaintiff to the defendant is attached.

**COMPLAINT (continued)**

9. The parties participated in mediation on (date) \_\_\_\_\_.

Mediation is scheduled for (date) \_\_\_\_\_.

As of (date) \_\_\_\_\_, mediation has not been scheduled.

10. Despite the notice and mediation, Defendant has failed to correct this situation and is still in possession of the premises.

11. The Servicemembers Civil Relief Act, 50 U.S.C. App. §501 may apply to a Defendant who is classified active duty as defined in the Act.

Please check all that apply.

To the best of my knowledge, the Defendant is not an active duty member of the Military.

The following Defendant is an active duty member of the Military. Name \_\_\_\_\_.

I am unable to determine whether the Defendant is an active duty member of the Military. Please attach separate sheet indicating what attempt was made to determine Defendant's military status.

**Plaintiff is asking the Court for the following:**

A. A Judgment giving Plaintiff possession of the premises.

B. A Writ of Possession directing the Sheriff or Police Officer to:

1. Remove the Defendant from the premises and all persons possessing the premises through the Defendant;
2. Remove from the premises all personal belongings of the Defendant and of any other person; and
3. Put Plaintiff in possession of the premises.

C. Judgment against the Defendant for \$ \_\_\_\_\_.

In addition, the Court may award additional rent and other charges owed under the rental agreement, damages, court costs, interest and reasonable attorney's fees.

	Signature of Plaintiff/Attorney:
Date:	Print/Type Name:

**DECLARATION**

**I DECLARE UNDER PENALTY OF PERJURY THAT WHAT IS STATED IN THE COMPLAINT IS TRUE AND CORRECT.**

	Signature of Declarant:
Date:	Print/Type Name:



In accordance with the Americans with Disabilities Act, and other applicable State and Federal laws, if you require an accommodation for a disability when working with a court program, service, or activity please contact the District Court Administration Office at PHONE NO. (808) 961-7629, FAX (808) 961-7577, at least ten (10) working days before your proceeding, hearing, or appointment date.

**SUMMONS FOR SUMMARY POSSESSION -  
Temporary use form Act 57, SLH 2021**

Form #

<b>IN THE DISTRICT COURT OF THE THIRD CIRCUIT DIVISION STATE OF HAWAII</b>	
Plaintiff(s)	Reserved for Court Use
	Civil No.
Defendant(s)	Plaintiff(s)/Plaintiff(s)' Attorney (Name, Attorney Number, Firm Name (if applicable), Address and Telephone and Facsimile Numbers)

**SUMMONS FOR SUMMARY POSSESSION**

**THE STATE OF HAWAII:**

**TO:** The Director of Public Safety of the State of Hawai'i, his/her deputy or any police officer or other person authorized by the laws of the State of Hawai'i:

You are commanded to summon the Defendant(s) to appear before the District Judge of this Court in his/her Courtroom, to appear at the Court designated by the checked box on page 2.

This Summons shall not be personally delivered between 10:00 p.m. and 6:00 a.m. on premises not open to the public, unless a Judge of the above-entitled Court permits, in writing on this Summons, personal delivery during those hours.

**TO THE DEFENDANT(S):**

You are required to appear before the District Judge of this Court, in his/her Courtroom, on the day and at the time designated by the checked box on page 2. If the Defendant(s) is a corporation, Hawai'i law requires it to be represented by an attorney licensed to practice in the State of Hawai'i.

**IF YOU OR YOUR ATTORNEY FAIL TO ATTEND THE COURT HEARING AT THE TIME AND PLACE DESIGNATED, DEFAULT AND DEFAULT JUDGMENT WILL BE TAKEN AGAINST YOU FOR THE RELIEF DEMANDED IN THE COMPLAINT.**

Date:	Clerk of the above-entitled Court
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**COURT ADDRESS AND RETURNABLE DAY WILL BE  
ASSIGNED BY THE CLERK OF THE COURT:**

[ ] **North and South Hilo Division, 777 Kilauea Ave., 2<sup>nd</sup> Floor, Hilo, Hawai'i**

at 10:00 a.m. on Wednesday, \_\_\_\_\_, 20\_\_\_\_ for summary possession. For remote appearance go to [www.zoom.us](http://www.zoom.us) – Meeting ID 550 677 9310 or call 1(888) 788-0099

[ ] **Puna Division, 777 Kilauea Ave., 2<sup>nd</sup> Floor, Hilo, Hawai'i**

at 10:00 a.m. on Monday, \_\_\_\_\_, 20\_\_\_\_ for summary possession. For remote appearance go to [www.zoom.us](http://www.zoom.us) – Meeting ID 550 677 9310 or call 1(888) 788-0099

[ ] **North and South Kona & Kau & North and South Kohala Division,  
74-5451 Kamaka'eha Avenue 2<sup>nd</sup> Floor, Kailua-Kona, Hawai'i**

at 1:30 p.m. on Tuesday, \_\_\_\_\_, 20\_\_\_\_ for summary possession. For remote appearance go to [www.zoom.us](http://www.zoom.us) - Meeting ID 531 730 0967 or call 1(888)788-0099

[ ] **Hamakua Division, 777 Kilauea Ave., 2<sup>nd</sup> Floor Hilo, Hawai'i**

at 10:00 a.m. on Monday, \_\_\_\_\_, 20\_\_\_\_ for summary possession. For remote appearance go to [www.zoom.us](http://www.zoom.us) – Meeting ID 550 677 9310 or call 1(888) 788-0099

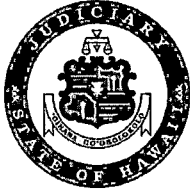


In accordance with the Americans with Disabilities Act and other applicable state and federal laws, if you require an accommodation for : disability when working with a court program, service, or activity, please contact the Disability Accommodations Coordinator at PHONE NO (808)961-7629, FAX (808)961-7577, or email [adarequest@courts.hawaii.gov](mailto:adarequest@courts.hawaii.gov) at least ten (10) working days before your proceeding, hearing o appointment date.

#

(Rev. 07/15/2021)

# EXHIBIT 2



# How to Join a Court Remote Hearing Using Zoom

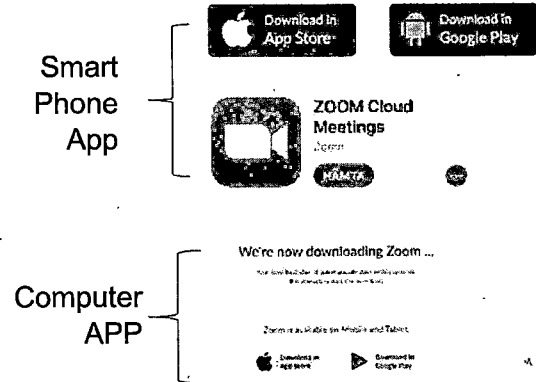
This guide provides step-by-step instructions for joining a Court Remote Hearing via Zoom. Use one of the three options below: 1) Use the Zoom App; 2) Use your web browser; or 3) Call-in.

**Please have the meeting information and your telephone with you at all times during the meeting. In the case of a technical difficulty or disconnection, promptly call in to the meeting using your telephone and the call-in number. See option #3 for call in instructions.**

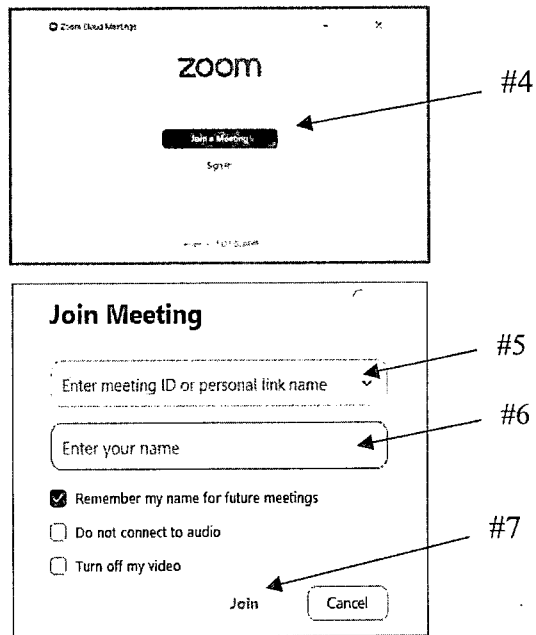
## OPTION 1 – Download the Zoom Application on your device

Download the Zoom App at least one day before your scheduled hearing date. This will enable you to test out your device and equipment.

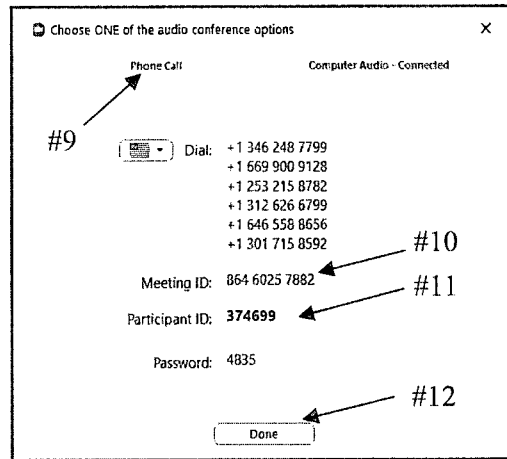
1. Download the Zoom App on your smart device.
2. On your computer or laptop, you may download using this link: <https://www.zoom.us/support/download>
3. On the date of your court hearing, open the app.



4. Click JOIN MEETING
5. Enter Meeting ID provided by the court.
6. Enter your name. This will help court staff check you in for the hearing.
7. Click JOIN.



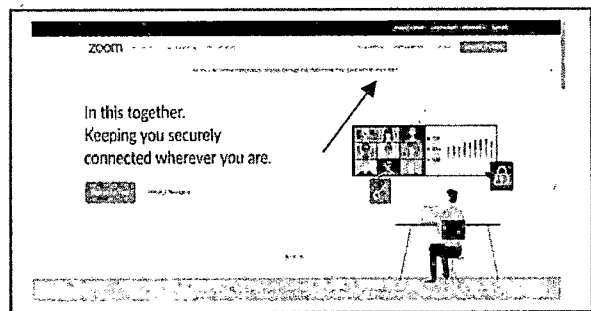
8. If your device **does not have a microphone**, a prompt to choose your audio will appear.
9. Click **PHONE CALL**. Dial one of the numbers provided.
10. When prompted, enter the **MEETING ID** followed by the # sign.
11. When prompted, enter the **PARTICIPANT ID** followed by the # sign.
12. Click **DONE**.



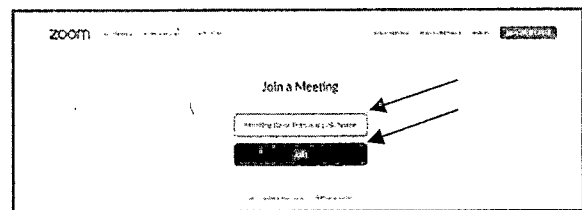
**OPTION 2 - Join using the desktop client. No downloading of the Zoom App.**

You may use any browser: Use any of the following web browsers: Chrome, Firefox, Microsoft Edge, Safari, Internet Explorer 10 or higher.

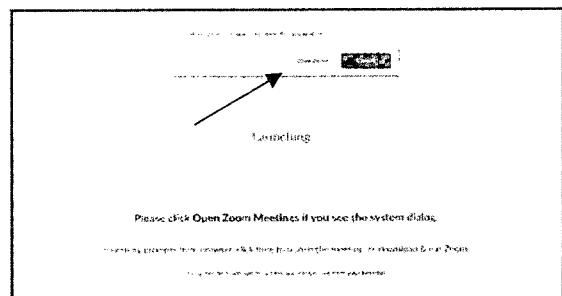
1. Go to [www.Zoom.us](http://www.Zoom.us)
2. Click **JOIN MEETING**

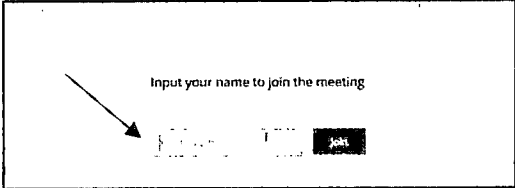
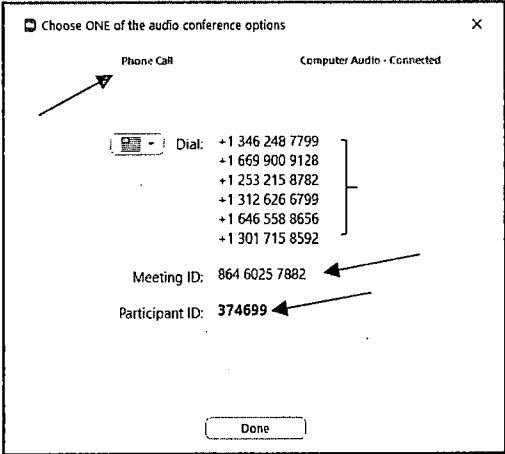



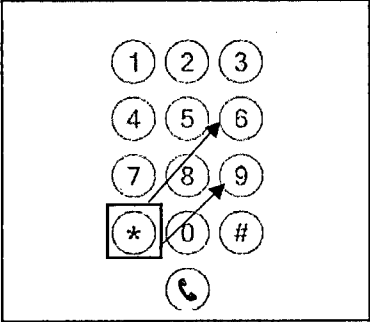
3. Enter the **MEETING ID** number provided by the court.
4. Click **JOIN**.

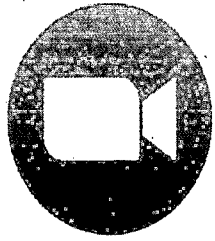


5. Zoom will launch. Click **OPEN ZOOM**.



<p>6. <b>Enter your name. This will help court staff check you in for the hearing.</b></p> <p>7. Click JOIN.</p>	
<p>8. If your device does not have a microphone, a prompt for you to choose your audio will appear.</p> <p>9. Click PHONE CALL. Dial one of the numbers provided.</p> <p>10. When prompted, enter the MEETING ID followed by the # sign.</p> <p>11. When prompted, enter the PARTICIPANT ID followed by the # sign.</p> <p>12. Click DONE.</p>	

<p><b>OPTION 3 – Join by phone</b></p> <p>You may join a court remote hearing if you do not have access to a computer, laptop or mobile device or internet. You may call in using a land line phone or a cell phone.</p>	
<p>1. Dial the phone number provided by the court in your hearing notice.</p>	
<p>2. Key in the MEETING ID provided by the court. This is a 10 digit number. Press the # key.</p>	
<p>3. You will be prompted to enter your Participant ID number. If you do not have one, press the # key.</p>	
<p>4. <b>Please identify yourself by name when prompted by court staff.</b> This will help court staff check you in for the hearing.</p> <p>5. To mute yourself press *6 on your key pad.</p> <p>6. To get the court’s attention during the hearing, press *9 on your key pad. This will be seen as a raised hand on the Zoom web conference.</p>	



# Signing into ZOOM

## Use ZOOM app:

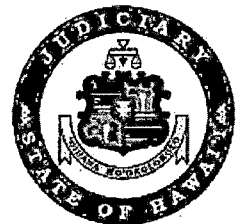
- Download on app store or at zoom.us
- Press “Join” and enter your courtroom’s Meeting ID

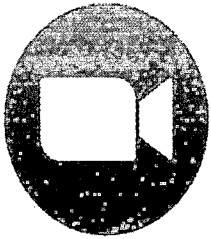
## Attend ZOOM by phone:

- Call toll-free: **888-788-0099** (or 669-900-9128)
- Enter your Meeting ID followed by # (pound sign)
- Press \*6 (star-six) to mute or unmute yourself.

## Please note:

- You may have to wait awhile for your hearing - *please be patient*
- Be ready to **write down** important information
- If your battery is dying, ***please tell court staff***
- **Recording court proceedings is strictly prohibited unless permission is granted by the court.**
- For more information, go to:  
<https://www.courts.state.hi.us/remote-court-hearings-via-zoom-or-webex>





# **ZOOM meeting IDs for Third Circuit Court**

**Recording court proceedings is strictly prohibited unless permission is granted by the court.**

## **Circuit Courts:**

**Judge Peter Kubota, Division 1 (Hilo, Courtroom 3E): 529 098 7227**  
**Judge Henry Nakamoto, Division 2 (Hilo, Courtroom 3D): 413 600 8155**  
**Judge Robert Kim, Division 3 (Kona, Courtroom 3B): 611 203 9134**  
**Judge Wendy DeWeese, Division 4 (Kona, Courtroom 3A): 610 665 7731**

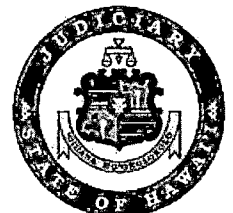
## **District Courts:**

**Judge M. Kanani Laubach (Hilo, Courtroom 2B): 439 401 1568**  
**Judge Jeffrey Hawk (Hilo, Courtroom 2C): 550 677 9310**  
**Sitting Per Diem Judge (Kona, Courtroom 2A): 531 730 0967**  
**Judge Mahilani Hiatt (South Kohala, temporarily closed): 766 119 5644**

## **Family Courts:**

**Judge Darien Ching Nagata (Hilo\*): 960 707 4549**  
**Judge Jeffrey Ng (Hilo\*): 742 604 1811**  
**Judge Mahilani Hiatt (Kona, Courtroom 2C): 659 385 4482**  
**Judge Mahilani Hiatt (South Kohala, temporarily closed): 766 119 5644**

*\*In matters before the Hilo Family Courts, abide by the Court's specific direction as to which courtroom will be used for all in-person appearances.*



# EXHIBIT 3



## HAWAI'I COUNTY HOUSING HELP RESOURCE LIST (rev. 7/14/21)

### LANDLORD TENANT MEDIATION PROGRAM (*FREE for residential landlords & tenants*)

- **Ku'ikahi Mediation Center (East Hawai'i)**  
(808) 935-7844 ext. 2 / [info@hawaiiemediation.org](mailto:info@hawaiiemediation.org) / <https://hawaiiemediation.org/landlordtenant/>
- **West Hawai'i Mediation Center (West Hawai'i)**  
(808) 885-5525 / [info@whmediation.org](mailto:info@whmediation.org) / <https://whmediation.org/our-services/landlord-tenant/>

### RENT, MORTGAGE & UTILITY ASSISTANCE

- **Hawai'i County Emergency Rent Assistance Program (ERAP) (*per household for rent or utilities payments for up to 12 months from March 2020 to December 2021*)**

#### Only apply to 1 organization from this list:

- **Habitat for Humanity Hawai'i Island:** (808) 843-0071 / [rmap@habitat-hawaiiisland.org](mailto:rmap@habitat-hawaiiisland.org) / <https://www.habitathawaiiisland.org/erap.html>
- **Hawai'i County Economic Opportunity Council:** (808) 932-2714 / [ERAP@hceoc.net](mailto:ERAP@hceoc.net) / <https://hceoc.net/programs/erap/>
- **Hawaii First Federal Credit Union:** (808) 933-6600 / [empower@hawaiiirstfcu.com](mailto:empower@hawaiiirstfcu.com) / <https://www.hawaiiirstfcu.com/erap/>
- **HOPE Services Hawai'i:** (808) 935-3050 / [ERAP@hopeserviceshawaii.org](mailto:ERAP@hopeserviceshawaii.org) / <https://hopeserviceshawaii.org/erap/>
- **Neighborhood Place of Puna:** (808) 965-5550 / [ERAP@neighborhoodplace.org](mailto:ERAP@neighborhoodplace.org) / <https://neighborhoodplaceofpuna.org/erap/>
- **The Salvation Army:** (808) 935-1277 / [Hilo.ERAP@usw.salvationarmy.org](mailto:Hilo.ERAP@usw.salvationarmy.org) / [https://hawaii.salvationarmy.org/hawaii\\_2/rental-assistance](https://hawaii.salvationarmy.org/hawaii_2/rental-assistance)
- **Catholic Charities Hawaii – COVID Housing Assistance Program (*for rent or utilities payments for up to 6-12 months*)**  
(808) 961-7050 / [shari.fujiwara@catholiccharitieshawaii.org](mailto:shari.fujiwara@catholiccharitieshawaii.org)
- **Council for Native Hawaiian Advancement – Kahiau Community Assistance (*1-time assistance for rent, security deposit, mortgage, or utility up to \$1,500 – if Native Hawaiian*)**  
<https://www.hawaiiancouncil.org/empty>
- **Council for Native Hawaiian Advancement – DHHL Rent Relief Program (*up to 12 months of rent or utilities per household from March 13, 2020 to current paid directly to landlord and utility companies – if Native Hawaiian on DHHL waiting list*)**  
(808) 529-1624 / [dhhl@hawaiiancouncil.org](mailto:dhhl@hawaiiancouncil.org) / <https://www.hawaiiancouncil.org/dhhl>
- **Department of Hawaiian Home Lands (2 programs): 1) COVID-19 Emergency Rental Assistance Program for Hawaiians on DHHL Waiting List, and 2) Direct Loan Payments (Deferral)**  
(808) 620-9500 / <https://dhhl.hawaii.gov/covid-19/>
- **Hawai'i County Economic Opportunity Council - Low-Income Home Energy Assistance Program (LIHEAP)**  
(808) 961-2681 ext. 303 / [gshioshita@hceoc.net](mailto:gshioshita@hceoc.net) / <https://hceoc.net/programs/energy/liheap/>
- **Office of Hawaiian Affairs (OHA) – Ka Wailele Financial Assistance Program (*1-time assistance for rent, security deposit, mortgage, or utility up to \$1,500 – if Native Hawaiian*)**  
(808) 587-7656 / <https://sites.google.com/view/kawailele/home>
- **Find Coronavirus Mortgage Relief Options By Servicer:** <https://forbearancereport.com/>
- **Learn About Mortgage Relief Options and Protections:** <https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/mortgage-relief/>

## FINANCIAL & HOUSING COUNSELING

- **Hawai'i First Federal Credit Union (808) 933-6600**
  - **Financial Navigator Program (free):** <https://www.hawaiiirstfcu.com/community-resource-center/>
  - **Pathways Coaching for Financial Wellness (free):** [www.hawaiiirstfcu.com/pathways/](http://www.hawaiiirstfcu.com/pathways/)
- **Hale Mahaolu – Mortgage Delinquency/Default Counseling**  
(808) 242-4377 / <http://halemahaolu.org/program/homeownership-counseling-program/>
- **Hawai'i HomeOwnership Center - Foreclosure Prevention Counseling & Rental Counseling**  
(808) 523-9500 / <https://www.hihomeownership.org/foreclosure-prevention-hawaii>
- **Hawaiian Community Assets – Financial Counseling, Rental Counseling, Foreclosure Prevention Counseling**  
(808) 934-0801 / <http://www.hawaiiancommunity.net/>
- **Legal Aid Society of Hawai'i – Housing Counseling**  
(800) 499-4302 / <https://www.legalaidhawaii.org/>

## EMERGENCY LOANS

- **Hawaiian Community Assets / Hawaiian Community Lending**  
(808) 934-0801 / <http://www.hawaiiancommunity.net/> (at top "APPLY HERE – HAWAII COUNTY EMERGENCY RESILIENC LOAN")

## LEGAL HELP

- **Legal Aid Society of Hawai'i**  
(800) 499-4302 - Intake hours Monday to Friday from 9:00 am - 11:30 am & 1:00 pm - 3:30 pm
  - **Housing COVID-19:** <https://www.legalaidhawaii.org/housing-covid-19.html>
  - **Q & A COVID-19 Impact: Housing Issues (including info on eviction and foreclosure moratoriums):** <https://sway.office.com/hqsbyhVm2VMgBG9e?ref=Link>
  - **COVID-19 Legal Help & Resources:** <https://www.legalaidhawaii.org/covid-19-legal-help.html>
- **Hilo Self-Help Center (volunteer attorneys provide limited legal information by phone)**  
(808) 746-5363 – Call Tuesdays and Fridays from 11:15 am - 12:45 pm
- **HSBA Legal Hotline (volunteer attorneys provide limited legal information by phone)**  
(808) 537-1868 – Call Wednesdays from 6:00 pm - 7:00 pm
- **HSBA Lawyer Referral Hotline (to hire an attorney for your legal issue)**  
(808) 537-9140 / [LRIS@hsba.org](mailto:LRIS@hsba.org)
- **ABA Free Legal Answers (volunteer attorneys provide free legal answers for low & moderate income HI residents)**  
<https://hawaii.freelegalanswers.org/>

## LANDLORD-TENANT INFO

- **Residential Landlord-Tenant Information Center (State Department of Commerce & Consumer Affairs)**  
(808) 974-4000 ext. 62634 (toll free) / [https://cca.hawaii.gov/ocp/landlord\\_tenant/](https://cca.hawaii.gov/ocp/landlord_tenant/)
  - **COVID-19 Landlord Tenant FAQs**  
<https://cca.hawaii.gov/ocp/landlord-tenant-faqs/>
  - **Residential Landlord-Tenant Handbook (2018 edition)**  
<https://cca.hawaii.gov/ocp/files/2019/06/2018-Residential-Landlord-Tenant-Handbook-Web.pdf>

## AFFORDABLE HOUSING

- **Affordable Housing List (*government-subsidized in Hawai'i County – Office of Housing & Community Development*)**  
<https://www.hawaiicounty.gov/departments/office-of-housing>  
<http://records.hawaiicounty.gov/weblink/1/doc/103436/Page1.aspx>
- **If ALREADY living in subsidized housing, 3 types rental subsidy programs available:** 1) Housing Choice Voucher (Section 8); 2) Project Based Voucher (subsidy is attached to the project), and 3) Tenant Based Rental Assistance (temporary assistance based on funding, currently 18 months per beneficiary)  
(808) 959-4642 / [Desiree.Moore@hawaiicounty.gov](mailto:Desiree.Moore@hawaiicounty.gov) / <https://www.hawaiicounty.gov/departments/office-of-housing>

## EMERGENCY SHELTER & FOOD

- **HOPE Services Hawai'i (*if experiencing homelessness or received an eviction notice*)**  
(808) 935-3050 / [info@hopeserviceshawaii.org](mailto:info@hopeserviceshawaii.org) / <https://hopeserviceshawaii.org/>
- **Neighborhood Place of Puna (*Hale 'Iki shelter for families experiencing homelessness*)**  
(808) 345-0202 / <https://neighborhoodplaceofpuna.org/>
- **The Food Basket – Hawai'i Island's Food Bank**  
(808) 933-6030 / <https://www.hawaiifoodbasket.org/>