



How to Get Your Purchased Documents

Important: You have two days to download your purchased documents.

Once you complete the document purchase process, you can download documents as soon as you receive the receipt via e-mail. The Purchase ID and the email address will already be filled in on the View / Purchase Documents screen **as long as you do not log out of the online purchase session.**

If you have logged out of the online purchase session, please refer to the Purchase Receipt sent to your email address for the Purchase ID. You will need that information and the email address associated with the transaction. Follow the steps outlined below to access your purchased documents.

- I. Go to eCourt Kōkua (<https://www.courts.state.hi.us>)
 - A. Click on eCourt Kōkua* link.



- B. Scroll down and click on "Click Here to Enter eCourt* Kōkua" button.

[Click Here to Enter eCourt* Kōkua](#)



How-To Guide

C. Read the Disclaimer, click on Accept.

eCourt Kōkua
JUDICIARY INFORMATION MANAGEMENT SYSTEM

Home Party Search Vehicle Search Case Search View / Purchase Documents

Home

Disclaimer

Please review and accept the disclaimer below.

Online access to case information is provided by the State of Hawai'i Judiciary (Judiciary) as a public service. The Judiciary Information Management System (JIMS) eCourt Kōkua provides access to public information from traffic cases, District Court criminal, Circuit Court criminal, Family (Adult) Court criminal, District Court civil, Circuit Court civil, Land Court and Tax Appeal Court and appellate cases of the State of Hawai'i. The information cannot be removed unless the case records are sealed by a court order. Any unauthorized attempt to remove or change the online information is strictly prohibited.

The information displayed is from the official records, but does not include all information from official court records available to the public. For instance, some court pleadings that may be viewed and copied at a courthouse are not currently available through this website. Confidential cases, sealed cases and sealed documents also are not available online. Electronic personal identifying information data fields such as Social Security numbers will not be displayed in the public access portions. However, if otherwise private information is revealed in evidence, pleadings or other documents (such as exhibits, affidavits and transcripts) that are part of the public court record, the information is accessible if not prohibited by Rule 9 of the Hawai'i Court Records Rule in paper form at a courthouse and will be available electronically when imaged court records are made accessible to the public.

Case information provided by the Judiciary through this Web site is made available "as is," with no warranties, express or implied, (including any implied warranties of merchant ability, accuracy, non-infringement or fitness for a particular purpose). In no event shall the Judiciary and its employees, officers, contractors, agents or representatives be liable for damages of any nature arising from 1) the use of or inability to use this Web site or the online databases, or 2) for the accuracy or validity of any information provided. While the Judiciary uses reasonable efforts to provide accurate, complete and current information on this Web site, it does not guarantee or represent that the information contains no errors, omissions or inaccuracies. Assessing the accuracy and reliability of the information is the user's responsibility.

Certified court records are available in paper form at each courthouse.

By accessing eCourt Kōkua, you agree that you have read, understood and will abide by all statements set forth in this disclaimer.

I have read and agree to the terms of the above disclaimer and wish to proceed to eCourt Kōkua.

Privacy - Terms

D. Complete the reCAPTCHA verification process and then click Verify.

Select all images with
bicycles
Click verify once there are none left

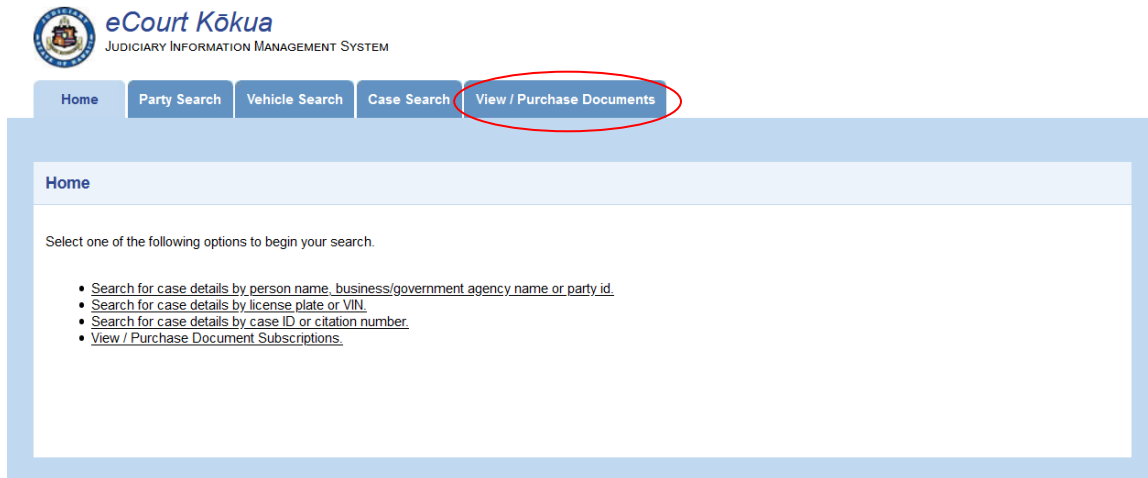
Grid of 9 images for verification:

- Image 1: A road with a bridge in the background.
- Image 2: A road with a white van.
- Image 3: A person riding a bicycle on a sidewalk.
- Image 4: A person riding a bicycle on a road.
- Image 5: A person riding a bicycle on a road.
- Image 6: A person riding a bicycle on a road.
- Image 7: A building with a red roof.
- Image 8: A road with a white van.
- Image 9: A road with a white van.

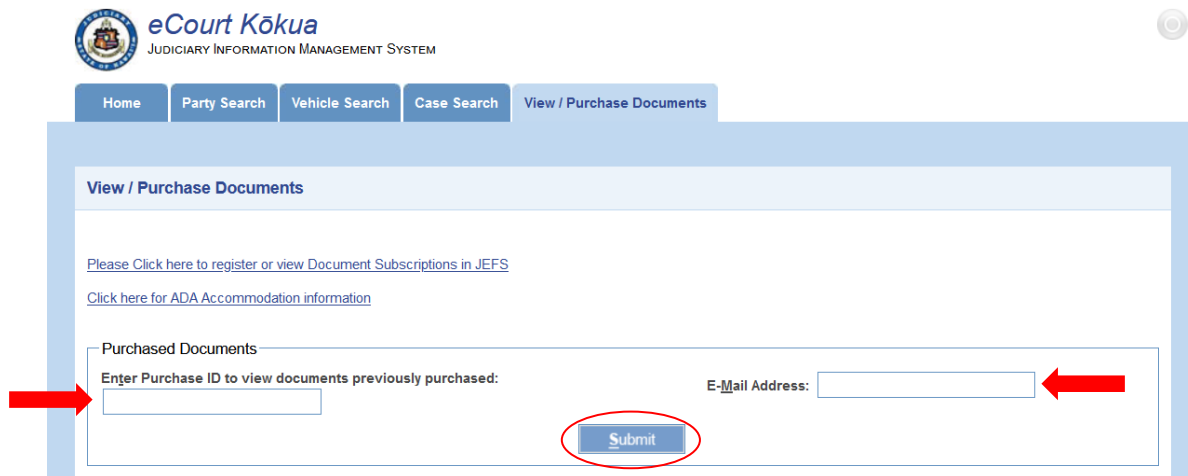


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E. Click on View / Purchase Documents tab.



F. Look at your Payment Receipt for “Description: Payment for Single Document Purchase with ID.” The 10-character string is the **Purchase ID**. The **email address** is the one you used when you ordered the documents. Enter both as shown below, then click **Submit**.





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G. A message box will appear as a confirmation. Click the **x** icon to close the message.

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View / Purchase Documents

Please Click here to register or view Document Subscriptions in JEFS
Click here for ADA Accommodation information

Purchased Documents

Enter Purchase ID to view documents previously purchased: E-Mail Address:

| Seq # | Docket Seq No | Pages | Case Id | Description | Case Short Name | Filing Date | Certify | Cost |
|-------|---------------|-------|---------|-------------|-----------------|-------------|-------------------------------------|--------|
| 1 | 7 | 5 | 1CLD | | | | <input checked="" type="checkbox"/> | \$5.00 |

x [Close]

i [Info]

- Access to this document(s) will be available for 2 days from the date of purchase.
- Documents have been retrieved for Purchase ID: K2LYOPCWGD

H. Click the PDF icon (below left) to download your document.

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Home Party Search Vehicle Search Case Search View / Purchase Documents

View / Purchase Documents

Please Click here to register or view Document Subscriptions in JEFS
Click here for ADA Accommodation information

Purchased Documents

Enter Purchase ID to view documents previously purchased: E-Mail Address:

| Seq # | Docket Seq No | Pages | Case Id | Description | Case Short Name | Filing Date | Certify | Cost |
|-------|---------------|-------|---------|-------------------------|-------------------|-------------|-------------------------------------|--------|
| 1 | 7 | 5 | 1CLD | Order Granting Petition | EX PARTE PETITION | 15-OCT-2020 | <input checked="" type="checkbox"/> | \$5.00 |

1 document(s) found, displaying 1 document(s), from 1 to 1. Page 1 / 1

Note: If the purchase was for a certified copy, there will be a check in the box in the Certify column (see circled icon on the right).