STATE OF HAWAII JUDICIARY

# REQUEST FOR PROPOSALS J18187

# TO PROVIDE CONTINUOUS ALCOHOL MONITORING SERVICES

**NOTE:** If this solicitation document was downloaded through the internet, each interested person must register through email, providing contact information to the listed contact person in the Judiciary Contracts & Purchasing Office. Registration is essential for you to receive any addendums or other information for this solicitation. The Judiciary shall not be responsible for any missing addenda, clarifications, attachments or other information regarding this solicitation if an offer is submitted from an incomplete solicitation document.

# NOVEMBER 2017

# **NOTICE TO APPLICANTS**

If interested in submitting a proposal, you may choose to submit your proposal on the downloaded document provided. <u>You must register</u> your company by fax or e-mail for this specific solicitation. If you do not register your company, you will not receive addenda, if any, and your offer <u>may be</u> rejected and not considered for award.

<u>Registration or Request for</u> Submit FAX or E-MAIL to:	<u>Copy of S</u>		X No.:	(808) 538-5802
E-mail Address: kelly.y.kimura@courts.hawaii.gov		rts.hawaii.gov		
Provide the following inform	nation:			
Name of Company	•	Mailing Address	•	Name of Contact Person
Telephone Number	•	FAX number	•	E-mail Address
Solicitation Number	•	Fedex (or equivale	ent) accoun	t number, otherwise document will be sent
	by U.S. Postal Service first class mail			

#### REQUEST FOR PROPOSALS NO. J18187 TO PROVIDE CONTINUOUS ALCOHOL MONITORING SERVICES

The Judiciary, State of Hawaii, is requesting competitive sealed proposals from qualified applicants to furnish continuous alcohol monitoring services for the Judiciary. The contract term will be for twelve (12) months from January 1, 2018 through December 31, 2018. Contracts may be extended for three (3) additional twelve (12) month periods from January 1, 2019 through December 31, 2021, subject to satisfactory performance of services by provider, and if deemed to be in the best interest of the Judiciary.

Attached is a packet of materials which outlines the requirements for proposal applications. It includes the service specifications, proposal form, and other information. This RFP is also available on our Judiciary web site at: <u>http://www.courts.state.hi.us</u>, General Information, Doing Business with the Hawaii State Judiciary.

Persons or organizations must submit four (4) sets (1 Original + 3 copies) of their completed proposals (in hard copy, pdf format on CD, flash drive or email) and must be postmarked before midnight on December 11, 2017 Hawaii Standard Time and received no later than 10 days from the submittal deadline. Hand delivered proposals shall be received no later than 4:00 p.m., Hawaii Standard Time on December 11, 2017, at the following address:

The Judiciary, State of Hawaii Financial Services Division Kauikeaouli Hale (District Court Building) 1111 Alakea Street, 6th Floor Honolulu, Hi 96813-2807

Proposals postmarked or hand delivered after the above due date and times will not be considered and will be returned unopened to the applicant.

Proposal application and contract award procedures shall be in accordance with Chapter 103D, Hawaii Revised Statutes, as amended. The Administrative Director of the Courts reserves the right and power to award the contract in any manner which he deems to be in the best interest of the Judiciary.

For technical questions regarding this solicitation, please contact Liesje Cattaneo, telephone (808) 539-4535 or e-mail at: <u>liesje.f.cattaneo@courts.hawaii.gov</u>. Contract questions may be directed to Kelly Kimura in the Contract & Purchasing Office at (808) 538-5805 or email at: kelly.y.kimura@courts.hawaii.gov.

Dean H. Seki Financial Services Director

(SPO & JUD Website: November 9, 2017)

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### **SECTION ONE – INTRODUCTION**

#### **1.1 INTRODUCTION**

The State of Hawaii Judiciary (Judiciary) is requesting proposals from interested parties who possess experience in providing continuous alcohol monitoring devices and services. The Contractor shall furnish continuous alcohol monitoring devices and services to persons who are ordered to submit to monitoring by a continuous alcohol monitoring device pursuant to Act 201, 2017 Session Laws of Hawaii (Act 201). Under Act 201, all costs associated with the continuous alcohol monitoring devices and services shall be paid for by the users. Services shall be provided on the Island of Oahu, the Island of Maui, the Island of Kauai, the Island of Hawaii (Kona) and the Island of Hawaii (Hilo).

The Judiciary will contract with the Contractor capable of furnishing continuous alcohol monitoring devices and services for the period of January 1, 2018 through December 31, 2018, with the option to extend the contract for three (3) additional twelve (12) month periods from January 1, 2019 through December 31, 2021. Contracts extended beyond the initial contract period shall be subject to satisfactory performance of services by Contractor and if deemed in the best interest of the Judiciary.

This Request for Proposal (RFP) details the requirements of the Judiciary, including the General Conditions, and Special Provisions that must be adhered to by Offerors. The instructions for submitting a proposal are intended to assist qualified Contractors interested in preparing proposals to conduct the work described herein.

#### **1.2. SIGNIFICANT DATES**

The significant dates for this project are as follows:

Advertisement	11/09/2017
Deadline for Questions	11/17/2017
Response to Written Questions	11/28/2017
PROPOSALS DUE	12/11/2017
Tentative Contract Award Date	December 2017
Tentative Contract Start Date	01/01/2018

## SECTION TWO SPECIFICATIONS

#### 2.1. SCOPE

The Contractor shall furnish continuous alcohol monitoring devices and services for persons who have been ordered by the court to submit to monitoring by a continuous alcohol monitoring device. Contractor is required to provide the equipment and all related services, such as installation and removal of devices, monitoring, troubleshooting, maintenance, data collection and reporting. The offenders/defendants are solely responsible for all costs associated with the continuous alcohol monitoring devices and services. <u>Pursuant to Act 201, the offender/defendant must wear the continuous alcohol monitoring device for ninety (90) days.</u>

The target population includes persons charged with a violation of Hawaii Revised Statutes (HRS) §§291E-61 (operating a vehicle under the influence of an intoxicant) or 291E-61.5 (habitually operating a vehicle under the influence of an intoxicant), who are repeat offenders or who are subject to a pending investigation or prosecution for one or more prior charges of violating HRS §§291E-61 or 291E-61.5 as a result of consuming alcohol. The devices and services will be needed statewide for the First (Oahu), Second (Maui County), Third (Hawaii County), and Fifth (Kauai) Circuits.

During the 2016-2017 fiscal year, a total of 5,806 cases with charges of violating HRS §§291E-61 or 291E-61.5 were filed statewide; however, the potential users of continuous alcohol monitoring devices will be significantly lower than the total number of cases filed for two reasons: (1) the target population consists of repeat offenders or persons who are subject to a pending investigation or prosecution for one or more prior charges of violating HRS §§291E-61 or 291E-61.5 as a result of consuming alcohol; and (2) even if the person is within the target population, the court has discretion to determine if the person should be ordered to wear a continuous alcohol monitoring device.

#### 2.2. SPECIFICATIONS

#### 1. CONTRACTOR ACCESSIBILITY

- a. The Contractor shall provide a single point of contact for the services identified in this RFP. The Judiciary reserves the right to speak with other individuals associated with the Contractor including, but not limited to, subcontractors.
- b. The Contractor shall provide documentation in their response to this RFP if they will be entering into sub-contractual relationships or partnerships for the provision of any services requested in this RFP. This documentation shall include the name, address

and contact person of the potential subcontractor. Subcontractors may be evaluated as part of the Contractor's RFP.

- 2. PROVISION OF EQUIPMENT AND SERVICES
  - a. All equipment proposed for use for continuous alcohol monitoring must be provided, serviced, and maintained by the Contractor for the term of the contract.
  - b. All continuous alcohol monitoring services proposed or required by the proposal must be provided by or through the Contractor.
  - c. The Contractor shall repair and/or replace defective or malfunctioning parts and/or equipment within one (1) business day after the notice or knowledge of a malfunction or failure that may impede or interrupt continuous alcohol monitoring services. The Contractor shall notify the Judiciary, as applicable, immediately upon completion of the repair and/or replacement. The Contractor shall not charge the Judiciary for any units.
  - d. The Contractor shall establish a program to provide translation services for non-English speaking offenders/defendants.

#### 3. <u>CONTINUOUS ALCOHOL MONITORING DEVICE EQUIPMENT SPECIFICATIONS</u>

- a. Equipment Specifications
  - i. The Contractor shall furnish all necessary equipment for the monitoring of offenders/defendants referred by the Judiciary. The Judiciary reserves the right to designate and/or approve the equipment/systems that will be used for each offender/defendant.
  - ii. The EQUIPMENT shall:
    - 1. Have the ability to provide seven-day-per-week, twenty-four-hoursper-day (7x24) alcohol monitoring.
    - 2. Have the ability to take a reading a minimum of every thirty (30) minutes.
    - 3. Automatically transmit data to the host computer within a matter of minutes of download.

- 4. Have the ability to date and time stamp readings for data reporting.
- 5. Have the ability to detect and report attempted tampers immediately upon occurrence.
- 6. Be properly registered/certified with the Federal Communications Commissions.
- 7. Be able to capture the transdermal alcohol readings by sampling the insensible perspiration collected from the air above the skin.
- 8. Be water-resistant and shock-resistant.
- iii. Contractor's product must be removable in the event that the person is taken into custody by the Hawaii State Department of Public Safety or if the person experiences a verified medical emergency. Removal of a continuous alcohol monitoring device for either of these purposes is not a violation of the court's order.

#### 4. EQUIPMENT CHANGES/UPGRADES

- a. Any alterations in product manufacture or fabrication, or any proposed use of substitute equipment will require prior approval by the Judiciary.
- b. When a manufacturer of the equipment being used under the terms of this contract makes improvements or upgrades to any equipment being provided under such agreement, the Vendor shall make those improvements or upgrades available to the Judiciary immediately and without cost to the Judiciary. Any such improvements and/or upgrades must be tested by the Judiciary and/or the Contractor and also approved by the Judiciary prior to being implemented or introduced.
- c. The alert time for any widespread known recall or malfunction shall be one (1) business day.

#### 2.3 CUSTOMER SUPPORT REQUIREMENTS

- 1. The Contractor must establish and maintain a seven-day-per-week, twenty-four-hours-perday (7x24) toll free telephone number for customer service access. A voicemail service is insufficient.
- 2. In combination with the Continuous Alcohol Monitoring Services the Contractor shall provide "Offender/Defendant management" or "case management" services, which include the following:
  - a. Adequately trained Contractor employees available during normal business hours on the Island of Oahu, the Island of Maui, the Island of Kauai, the Island of Hawaii (Kona)

and the Island of Hawaii (Hilo), whose duties shall include but not be limited to:

- i. Service appointments with offenders/defendants for installation, maintenance, termination and/or compliance purposes. The person shall be fitted with a continuous alcohol monitoring device within five business days of the person's initial court appearance, or as soon thereafter as is practicable. Contractor must fit the continuous alcohol monitoring device on the person not later than fifteen calendar days from the person's initial court appearance unless Contractor establishes that circumstances beyond its control prevented it from meeting this deadline. The Contractor shall terminate service within two (2) business days upon notification by parties determined by the Judiciary, and remove the equipment.
- ii. Verifying proper functionality of offender/defendant's installed continuous alcohol monitoring equipment as needed.
- iii. Daily receipt, review, interpretation and distribution of all Continuous Alcohol Monitoring reports for Judiciary offenders/defendants. Contractors' employees shall be responsible for verifying any violation(s) and notifying parties designated by the Judiciary. Contractor must be able to detect, record, evaluate and alert parties designated by the Judiciary within 2 hours of the receipt of the presence of an alcohol consumption event.
- iv. Providing court testimony, either in person or written, as requested or required.
- v. The Contractor shall bear any expense in providing necessary office space, equipment and services for on-site employees, including but not limited to local office space, minimally in the following island locations: Oahu, Maui, Kauai, Hawaii (Kona) and Hawaii (Hilo), office supplies, computers, laptops, computer monitors, printers, copiers, all computer accessories, as well as any necessary software, office furniture, telephones, phone or Internet services.
- vi. Collecting offender/defendant payments for service.
- vii. The Judiciary must approve Contractor site employees prior to employees' on-site start date.
- viii. The Contractor shall collaborate with the Judiciary to determine further duties/responsibilities for on-site Contractor employees.
- b. Conducting offender/defendant orientation on Continuous Alcohol Monitoring Device operational requirements, and enrolling offenders/defendants into the program as needed.
- c. Providing and maintaining a database computer system to enroll

offenders/defendants, monitor and otherwise operate the offender/defendant case management system, which has the ability to provide custom reports to the Judiciary. The database system should ensure access to offender/defendant information is restricted only to those persons so designated by the Judiciary.

- 3. The Contractor shall provide partial financial relief for any charges to persons who apply for such assistance and who are recipients, at the time of arrest, of either food stamps under the Supplemental Nutrition Assistance Program, or free services under the Older Americans Act or Developmentally Disabled Assistance and Bill of Rights Act.
- 4. The Contractor shall accommodate the service requirements of the offenders/defendants during normal business hours of Monday through Friday, 7:45 a.m. to 4:45 p.m. The Judiciary reserves the option to adjust future operational hour requirements based upon business needs.
- The Contractor shall accommodate the service requirements of offenders in the following locations: 1) Island of Oahu; 2) Island of Maui; 3) Island of Kauai; 4) Island of Hawaii – Kona; and 5) Island of Hawaii – Hilo.

NOTE: Contractor shall clearly indicate in its response to the RFP which offender/defendant case management services and staff are being proposed and describe fully the methods and procedures Contractor will use to provide the services.

- 6. It is the responsibility of the Contractor to determine any positive transdermal alcohol level is a result of alcohol use. If the Contractor concludes that any violation/incident has occurred, the Contractor shall report the violation/incident to parties determined by the Judiciary within one (1) business day of its discovery by the Contractor.
- 7. The Contractor shall report to parties determined by the Judiciary, within forty-eight (48) hours, an offender/defendant's failure to report for any service appointment, whether for routine service or as a result of a violation, failure to download data, as well as any other information the Judiciary determines necessary.
- 8. Through the Contractor's technology and data collection, the Contractor must be able to conclude:
  - a. Transdermal alcohol content levels.
  - b. A device circumvention or attempted device circumvention.
- 9. The Contractor shall have the ability to develop and maintain a database in which data from all Continuous Alcohol Monitoring Devices are captured, retained and stored.
  - a. At a minimum the Contractor's database shall be able to capture, retain, store and report for each Continuous Monitoring Device, the following: Recorded transdermal alcohol content levels of each reading including dates and times; Device

circumvention attempts, including dates and times, and; Other data as may be required by the Judiciary.

- b. The Contractor shall describe data downloading process in detail in response to this RFP for all equipment proposed.
- c. The Contractor shall provide in its response a detailed description of how the Contractor proposes to report data to the Judiciary or parties designated by the Judiciary.

#### 2.4 REPORTING REQUIREMENTS

- The Contractor shall comply with specific reporting requirements developed by the Judiciary. The Contractor shall collect and maintain reporting data in electronic format and be prepared to submit upon Judiciary request, the data that supports the Contractor's conclusions.
- 2. The form of all Continuous Alcohol Monitoring reports provided by the Contractor shall be determined and/or approved by the Judiciary prior to use by the Contractor. The Contractor shall provide a sample of all reports available in response to this RFP.
- 3. The Contractor shall furnish parties designated by the Judiciary with a summary and detailed report of Continuous Alcohol Monitoring events within one (1) business day after a violation is detected, or as requested by the Judiciary or parties designated by the Judiciary. The reports shall include any supporting documentation, remarks and comments including but not limited to:
  - a. Documentation of installation.
  - b. Documentation of removal.
  - c. All service reports regarding compliance and/or violation(s).
  - d. Any unusual or irregular events.
- 4. The Contractor shall provide a monthly report listing the names, date of birth, and applicable identification number, for each offender/defendant on Continuous Alcohol Monitoring at the beginning of the month to parties designated by the Judiciary.

#### 2.5 TERMINATION OF SERVICE

The Contractor shall not terminate the offender from services, deactivate the device, or stop monitoring the device until removal of the device has been authorized by the court. Contract shall pursue any outstanding payment due solely from the offender/defendant.

#### 2.6 LOSS OR DAMAGE TO EQUIPMENT/DEVICES

In the event that Continuous Alcohol Monitoring equipment is lost or damaged as a result of the acts or omissions of the offender, Contractor shall pursue any remedies solely against the offender/defendant.

#### 2.7 CONTINGENCY PLANS

- 1. The Contractor shall provide in its response to this RFP all contingency plans and procedures developed to address loss of electrical power, loss of telephone services, or equipment/computer malfunction.
- 2. The Contractor shall provide in its response to the RFP a specific contingency plan for continuation of services if Contractor defaults on contract.

#### 2.8 RECORDS RETENTION AND RECORDS BACK-UP PLAN

- 1. The Contractor shall retain the Continuous Alcohol Monitoring records of each offender/defendant for the duration of their period of supervision, regardless of when the Contractor services are discontinued, plus an additional three (3) years past the expiration or revocation of supervision.
- 2. The Contractor shall have in place a records back-up system to recover records in the event of a disaster and/or catastrophic loss of data storage. The system shall be approved by the Judiciary and shall be made available for inspection at any time, as requested by the Judiciary.
- 3. The Contractor shall allow the Judiciary access to these records in their database beyond the scope of this contract if necessary to meet this requirement.

#### 2.9 SECURITY AND PRIVACY

- 1. All data collected shall be saved in its original form and shall not be altered.
- 2. The Contractor shall provide a statement of acknowledgement of the data collected and detailed description of the measures taken to insure compliance with and adherence to each of the following requirements of confidentiality:
  - a. No unauthorized access to the system is allowed and no information shall be disclosed to any third party without an order by a court of competent jurisdiction or the written authorization of parties designated by the Judiciary.
  - b. The confidentiality of offender/defendant records shall not be compromised.

- c. The Contractor shall be responsible for protection of the confidentiality of each offender/defendant's records and shall assure that all work is performed under the supervision of the Contractor or the Contractor's responsible employees.
  The Contractor shall ensure that all persons having access to or custody of records understand and comply with the confidentiality requirements of this contract.
- d. The Contractor shall notify parties designated by the Judiciary immediately upon receipt of any legal process requesting or requiring disclosure of any records of any offender/defendant.

#### 2.10 DISCLOSURE OF INFORMATION

- 1. The Contractor shall provide a statement of acknowledgement and a detailed description of measures taken to insure compliance with each of the following requirements of disclosure:
  - a. Any personal or monitoring information regarding the offender/defendant shall be used by the Contractor only for the purpose of providing Continuous Alcohol Monitoring services pursuant to the terms of the contract. Each employee of the Contractor to whom the information may be available or disclosed shall be notified in writing by the Contractor that the information can be used only for specific purpose and to the extent necessary to accomplish the Continuous Alcohol Monitoring services for the offender/defendant.
  - b. Any personal or monitoring information regarding the offender/defendant shall be made available only to authorized Judiciary employees or parties designated by the Judiciary.

#### 2.11 TRAINING/ORIENTATION

- 1. The Contractor shall agree to provide, at no additional cost, full employee training regarding current services, interpreting reports, web based service (if applicable), etc. and any supplemental training as needed. Under this paragraph, training needs will be determined and approved by the Judiciary.
- 2. The Contractor shall agree to provide, at no additional cost, comprehensive offender/defendant training including but not limited to:
  - a. The operation and proper maintenance of the Continuous Alcohol Monitoring equipment.
  - b. When to report for service/calibration and/or data download process.

#### 2.12 TESTIMONY

When requested, at no additional cost to the Judiciary and regardless of the offender/defendant's

county of original jurisdiction, Contractor must provide written documentation and/or written and/or oral testimony for any case currently or formerly supervised. Contractor shall provide written documentation and/or testimony in any means requested including but not limited to: written digital or hard copy communications, formal affidavit, telephonic testimony, remote video testimony, or in-court testimony. Questions pertaining to reimbursement for testimony costs should be directed to the Prosecuting Attorney or Defense Counsel requesting the testimony.

#### **END OF SECTION**

# SECTION THREE SPECIAL PROVISIONS

#### 3.1. **SCOPE**

The work consists of TO PROVIDE CONTINUOUS ALCOHOL MONITORING SERVICES. All work shall be performed in accordance with these Special Provisions, the attached Specifications, the attached General Conditions and Procedural Requirements.

#### 3.2. OFFICER-IN CHARGE

Overall coordination for the RFP and the resulting contract will be provided by Liesje Cattaneo, Program Specialist, Adult Client Services Branch, First Circuit Court. The telephone number at which she may be reached is (808) 539-4535 and her email address is: liesje.f.cattaneo@courts.hawaii.gov.

#### 3.3. TERM OF CONTRACT

Contractor shall enter into a twelve (12) month contract to provide Continuous Alcohol Monitoring Services. Unless terminated, and subject to satisfactory performance of services, the contract may be extended by the Judiciary for not more than three (3) additional twelve (12) month periods without rebidding, upon mutual agreement in writing at least forty five (45) days prior to expiration, and provided the unit price for the extended period remains the same as the previous year's contract price

If the option to extend for an additional period is mutually agreed upon, the Contractor shall be required to execute a supplement to the contract. Any contract extension must be executed by the Contractor no less than twenty (20) days prior to the scheduled date of termination, otherwise the requirement must be rebid. All contract extensions are subject to the availability of funds.

#### 3.4 QUANTITY

The estimated number of total participants statewide per year is twenty-five (25) in the following locations: Oahu, Maui, Kauai and Hawaii. Because the Court has the discretion to determine if a person should be ordered to wear a continuous alcohol monitoring device, the number on each island cannot be determined; however, the estimated distribution is Oahu (12), Maui (5), Kauai (2) and Hawaii (6).

#### 3.5 PROPOSAL QUALIFICATION

<u>References</u>. Contractor shall list a minimum of three (3) governmental agencies and/or business firms to whom bidder has sold, rented and/or provided electronic monitoring services (preference to include continuous alcohol monitoring services). The Judiciary

reserves the right to reject the proposal submitted by any Contractor who has not performed services that are similar in nature to services required in this RFP or whose performance on other jobs for this type of service has been proven unsatisfactory. Contractor must provide the name, title, address, telephone number, and email address of a contact individual, and a description of the program.

#### 3.6. SUBMISSION OF PROPOSALS

Offerors shall submit four (4) copies (1 original, 3 copies) of the Proposal. Completed proposals must be postmarked before midnight on or submitted no later than the due indicated in the Significant Dates Section of this RFP to:

The Judiciary, State of Hawaii Financial Services Director 1111 Alakea Street, 6th Floor Honolulu, HI 96813 -2807 Attention: Kelly Kimura

PROPOSALS RECEIVED AFTER THE DATE AND TIME SPECIFIED SHALL NOT BE ACCEPTED AND SHALL BE RETURNED TO THE OFFEROR UNOPENED

<u>Offers on CD or flash drive</u>. As an option to submitting hard copies (orig. +3) of your entire offer packet, offers may be submitted on CD or flash drive (4 copies) in Adobe pdf format no later than the date and time indicated in the Significant Dates section of this RFP.

<u>Offers via electronic submittal</u>. As another option to submitting hard copies of your offer packet, offers may be submitted no later than the date and time indicated in the Significant Dates section of this RFP to the above Purchasing Specialist via Email or FAX.

<u>Offeror bears responsibility for transmission.</u> Offerors who submit proposals or amendments by electronic means, bear the whole and exclusive responsibility for assuring that the documents are received by the purchasing Judiciary and for ensuring the complete, correctly formatted, legible, and timely transmission of their documents. By opting to submit documents by electronic means, Offerors assume all risk that the Judiciary's receiving equipment and system may be inoperative or otherwise unavailable at the time transmission is attempted.

#### 3.7. EVALUATION

<u>Evaluation Criteria</u>. The intent of this part is to standardize the offers and to allow for comparison in the monitoring services. The proposals shall be evaluated as follows: (Best possible score: 100 points)

1. <u>Technical Equipment and Service</u>: Items evaluated will include system capacity, software capacity, applicability to the proposal, reliability, maintenance and repair,

security features and utility; time required for service activation/ termination; proposed offender/defendant management services; customer service access. (Maximum points = 20)

- <u>Price</u>: The lowest offered price consistent with the requirements specified in the RFP will be awarded 30 points. Remaining proposals will be awarded a proportionate number of points based on the amount of difference between the two quoted prices. (Maximum points = 30 points)
- 3. <u>Experience</u>: Each Offeror will be evaluated on their previous accomplishment and experience in providing electronic monitoring services; responses from references; vendor qualifications (e.g. experience/licenses/certification of management and staff). (Maximum points= 20)
- 4. <u>Financial Stability</u>: Each Offeror will be evaluated in terms of financial stability of the Offeror based on the audited financial report submitted. (Maximum points= 5)
- 5. <u>Quality of Response:</u> Each response will be evaluated to determine the Offeror's understanding of the project and its ability to perform and meet each technical specification, the manner in which the minimum requirements are met and the extent to which these requirements are exceeded and completion of all aspects and information asked for in the RFP. Each item must have been discussed clearly and succinctly. (Maximum points= 25)

#### 3.8. PROPOSAL PREPARATION

- 1. <u>Legal Name</u> Contractor is requested to submit its proposal under its exact legal name as registered at the State of Hawaii, Department of Commerce and Consumer Affairs. Failure to do so may delay proper execution of the contract.
- 2. <u>Proposal Quotation</u> <u>Total Proposal Amount shall also include all applicable taxes and all</u> <u>expenses necessary to provide services during the duration of the contract</u>. Work to be done under this contract is a taxable transaction and Contractor receiving award for this work will be required to pay the State of Hawaii General Excise tax.

#### **OFFER FORM**

Expert Witness testimony may be required in extraordinary cases. In addition to providing proposed fees for Actual Court Time, Travel/Waiting Time, and Maximum Fee Per Day, please provide a description and fee schedule for other available services/procedures (e.g. depositions, telephone interview, teleconferencing, etc.) which may be considered in lieu of providing Expert Witness testimony in person. Expert Witness testimony in person is required if requested.

- 1. <u>Wage Certificate</u> A Wage Certificate is NOT required for this Request for Proposal.
- 2. <u>Tax Liability</u> Work to be performed under this solicitation is a business activity taxable under Chapter 237, HRS, and Contractors are advised that they are liable for the Hawaii

General Excise tax (GET). If however, an Offeror is a person exempt by the HRS from paying the GET and therefore not liable for the taxes on this solicitation, Offeror shall state its tax exempt status and cite the HRS chapter or section allowing the exemption.

#### 3.9. METHOD OF AWARD

Award, if any, will be made to the Offeror(s) whose proposal is determined to be acceptable and qualified and the most advantageous to the Judiciary for each category of service taking into consideration unit price and the evaluation factors set forth in the request for proposals.

Successful Offerors receiving an award shall be required to enter into a formal written contract. No performance or payment bond is required for this contract.

The Judiciary reserves the right to reject any proposals and to waive any defects, when in the Division's opinion, such rejection or waiver is in the best interest of the Judiciary.

#### 1. Requirement for Award

To be eligible for award, all prospective proposers must submit copies of the documents listed below to demonstrate compliance with Section 103D-310(c), HRS. The documents should be applied for as soon as possible and must be submitted to the Judiciary prior to award of contract. If a valid certificate is not submitted on a timely basis for award of a contract, a contract may not be awarded:

- 1. Chapter 237, tax clearance;
- 2. Chapter 383, unemployment insurance;
- 3. Chapter 386, worker's compensation;
- 4. Chapter 392, temporary disability insurance;
- 5. Chapter 393, prepaid health care; and

6. Chapter 103D-310, Certificate in Good Standing for entities doing business in the State of Hawaii.

The Contractor may choose to use the Hawaii Compliance Express (HCE) which allows businesses to register online through a simple wizard interface at <a href="http://vendors.ehawaii.gov">http://vendors.ehawaii.gov</a> to acquire a "Certificate of Vendor Compliance". The HCE provides current compliance status as of the issuance date. In order to meet compliance, the certificate must indicate "COMPLIANT". This certificate shall be accepted for both contracting purposes and final payment. There is an annual fee to the Hawaii Information Consortium, LLC. If the Contractor chooses not to enroll in HCE, paper certificates are required.

#### 2. Timely Submission of all Certificates

The above certificates should be applied for and submitted to the Judiciary upon award of contract. If a valid certificate is not submitted on a timely basis for award of a contract, a contract may not be awarded.

#### 3.10. CONTRACT EXECUTION AND EXTENSION

Successful Offeror receiving the award shall be required to enter into a formal written contract for a period of twelve (12) months commencing on January 1, 2018 through December 31, 2018. Unless terminated, and subject to satisfactory performance of services, the contract may be extended by the Judiciary for not more than three (3) additional twelve (12) month periods , past the initial period covered by this RFP. An extension may be made upon mutual agreement in writing at least forty-five (45) days prior to expiration. The contract may be extended provided the unit cost for the extended period remains the same as the previous year's contract price.

If option to extend is mutually agreed upon, Contractor shall be required to execute an Amendment to Agreement. Any contract extension must be executed by the Contractor on less than twenty (20) days prior to the scheduled date of termination; otherwise the requirement must be rebid.

The contract commencement date shall be specified in the Notice to Proceed. A proof of coverage of insurance requirements and all required certificates must be submitted prior to execution of the contract (if copy was not submitted with bid proposal). No work is to be undertaken by the Contractor prior to the commencement date. The Judiciary is not liable for any work, contract, costs, expenses, loss of profits, or any damages whatsoever incurred by the Contractor prior to starting date.

The Judiciary or the Contractor may terminate the extended contract at any time upon thirty (30) days prior written notice.

#### **3.11. SUBCONTRACTING**

The Contractor shall not delegate any duties listed in this RFP to a subcontractor unless given written approval by the Financial Services Administrator. The Judiciary reserves the right to approve subcontractors and to require the primary contractor to replace a subcontractor(s) found to be unacceptable. The primary contractor will be the sole point of contact with regard to contractual matters, including payment to any and all charges resulting from the contract, and shall be responsible for all services whether or not the primary contractor performs them.

#### **3.12. INSPECTIONS**

All monitoring units and services shall be subject to inspection and approval by a representative of the Judiciary so as to ascertain that the services rendered are in accordance with requirements and intentions of the Specifications and Special Provision. The representative of the Judiciary may require additional information as necessary to maintain a record of the service rendered.

#### 3.13. INVOICING AND PAYMENT

#### 1. Offender Payment

- a. Contractor should provide a method or procedure for collection of fees from individual being monitored. Please provide a brief explanation of what methodology would be used to ensure the proper collection of fees.
- **b.** Contractor must be able to collect monies through the United States Postal Service.
- **c.** Contractor must have the ability to collect monies via cashier's check, money order and credit card.
- **d.** Contractor must bill all offenders for the cost of monitoring in monthly increments.
- e. Contractor shall provide partial financial relief for any charges to persons who apply for such assistance and who are recipients, at the time of arrest, of either food stamps under the Supplemental Nutrition Assistance Program, or free services under the Older Americans Act or Developmentally Disabled Assistance and Bill of Rights Act.

#### **3.14. COMPLIANCE WITH LAWS**

Contractor shall observe, perform, and comply with all laws, statutes, ordinances, rules and regulations of the United States Government, the State of Hawaii, or any department or agency thereof.

Contractor shall further indemnify, save and hold harmless the Judiciary against all actions, suits, damages and claims by whomsoever brought or made by reason of the nonobservance, nonperformance or noncompliance with the said laws, statutes, ordinances, rules or regulations

#### **3.15. OTHER SPECIAL PROVISIONS**

#### **3.15.1.** Termination for Cause

If the Contractor:

- 1. Fails to begin the work or services under the contract within or by the time specified.
- 2. Fails to perform the work with sufficient workmen, equipment, or materials to insure prompt completion of the work.
- 3. Performs the work or services negligently, or neglects or refuses to remove materials or to perform anew, such work or services that may be rejected as unacceptable.
- 4. Discontinues the prosecution of the work or services.
- 5. Otherwise breaches any term of the contract.
- 6. Becomes insolvent or is declared bankrupt, or commits any act of bankruptcy or insolvency.
- 7. Allows any final judgment to stand against him unsatisfied for a period of ten (10) days.
- 8. Makes an assignment for the benefit of creditors.

9. For any other cause whatsoever, fails to carry out the work or services in an acceptable manner, the Judiciary will give notice to the Contractor of such delay, neglect, or default.

If the Contractor within a period of ten (10) days after the date of such notice, shall not proceed in accordance therewith, then the Judiciary will have full power and authorize, without violating the contract, to take the prosecution of the work or services out of the hands of the Contractor, and to use such methods are deemed necessary to complete the contract in an acceptable manner.

All costs and charges incurred by the Judiciary, together with the cost of completing the work or services under the contract, will be off set from any monies due or which would or might have become due to the Contractor had the Contractor completed the work under the contract. If such expense exceeds the sum which would have been payable under the contract, the Contractor shall be liable and shall pay to the Judiciary the amount of such excess within ten (10) days after demand therefore.

#### 3.15.2. Liquidated Damages

Failure to complete the services described in the contract within the time proposed will cause damage to the Judiciary. The amounts of said damages shall be fixed at the sum of FIFTY DOLLARS (\$50.00) for each and every calendar day the Contractor delays in the completion of any item of the contract after the required date of said completion. The total sum due for such delay, shall be deducted from any payments due or to become due to the Contractor or shall be billed to the Contractor. The Contractor is responsible for payment, to the Judiciary, of all liquidated damages assessed against the Contractor.

#### 3.15.3. Rights and Remedies for Default

In the event the Contractor fails, refuses or neglects to perform any of the services in accordance with the requirements of these Special Provisions and the Specifications herein, in addition to the recourses stated in the General Conditions, the Judiciary reserves the right to purchase in the open market, a corresponding quantity of services specified herein and to deduct from any moneys due or that may thereafter become due to the Contractor, the difference between the price named in the contract and the actual cost thereof to the Judiciary. In case any money due the contractor is insufficient for said purpose, the contractor shall pay the difference upon demand by the Judiciary. The Judiciary may also utilize all other remedies provided by law.

#### 3.15.4 Indemnification

Contractor shall defend, indemnify, and hold harmless Judiciary and its officers, employees, and agents from and against all liability, loss, damage. Cost, and expense, including attorney's fees and all claims, suits, and demands arising out of or resulting from the acts or omissions of Contractor or Contractor's employees, officers, agents, or subcontractors under this contract. The provisions of this paragraph shall remain in full force and effect notwithstanding the expiration or early termination of this contract.

#### 3.15.5. Cancellation of Solicitation and Rejection of Offers

The solicitation may be canceled or the offers may be rejected, in whole or in part, when in the best interest of the purchasing Judiciary, as provided in 3-122-95 through 3-122-97 HAR.

#### 3.15.6. Conflicts and Variations

In the event of any conflict or variation between the provisions of this document entitled Special Provisions and the General Conditions, the provisions of the document entitled Special Provisions shall control. In the event of any conflict or variation between the provisions of this document entitled Special Provisions and the Specifications, the provisions of the document entitled Special Provisions and the Specifications, the provisions of the document entitled Specifications shall control.

#### END OF SECTION

#### SECTION FOUR PROPOSAL FORM

REQUEST FOR PROPOSAL J18187 TO PROVIDE CONTINUOUS ALCOHOL MONITORING SERVICES THE JUDICIARY, STATE OF HAWAII

OFFEROR: \_\_\_\_\_

City & State \_\_\_\_\_

\_\_\_\_\_, 2018

Financial Services Director The Judiciary, State of Hawaii 1111 Alakea Street, 6th Floor Honolulu, Hawaii 96813

Dear Financial Services Director:

The following proposal is made to provide the service indicated in the following proposal schedule to the Judiciary, State of Hawaii, at the location(s) required in the specifications, all according to the true intent and meaning of the specifications hereinafter contained.

The undersigned states that he has carefully read and understands the proposal and the specifications for this contract, and that the Financial Services Director reserves the right to reject any or all bids and to waive any defects when in his opinion such rejection or waiver will be for the best interest of the Judiciary.

The undersigned hereby proposes TO PROVIDE CONTINUOUS ALCOHOL MONITORING SERVICES, in strict compliance with the Agreement, Specifications, Special Provisions, General Conditions and Procedural Requirements attached hereto and made a part hereof for the Total Amount of:

\_\_\_\_\_Dollars(\$ \_\_\_\_\_\_).

The undersigned represents: (Check  $\sqrt{$  one only)

 $\hfill\square$  A Hawaii Business incorporated or organized under the State of Hawaii; OR

State of Hawaii, but registere Affairs Business Registration	i <b> business</b> <u>not</u> incorporated or organized under the laws of the d at the State of Hawaii Department of Commerce and Consumer Division to do business in the State of Hawaii and has a separate te that is capable of fully performing under the contract.
State of incorporation	1
Offeror is:	r $\Box$ Partnership $\Box$ Corporation $\Box$ Joint Venture
□ Other	
corporation under which the	sion" of a corporation, please furnish the exact legal name of the contract, if awarded, will be executed:
Federal I.D. No	
Hawaii General Excise Tax License	I.D. No
Payment address (other than stree	t address below):
City, State, Zip Code	
Business address <b>(<u>street</u> address</b> )	):
City, State, Zip Code	
Date:	Respectfully submitted,
Telephone No.:	(x) Authorized Original Signature
Fax No.:	Name and Title (Please Type or Print)
Email Address:	

#### REQUEST FOR PROPOSAL J18187 TO PROVIDE CONTINUOUS MONITORING SERVICES THE JUDICIARY, STATE OF HAWAII

The following proposal is hereby submitted for the twelve (12) month period from January 1, 2018 to December 31, 2018.

# I. Proposal prices

DESCRIPTION	A. UNIT PRICE PER DAY	B. # OF DAYS	AMOUNT (A x B)
Continuous Alcohol Monitoring Equipment and Services via Landline	\$	365	\$
Add-on Fee for Cellular Home Unit (for participants without landline phone service)	\$	365	\$
TOTAL AMOUNT			\$

NOTE: Estimated price amounts shall include all applicable taxes and expenses (including all shipping and related transportation costs through delivery of results). TOTAL 12 MONTH AMOUNT should agree with Amount shown on page 1 of the Proposal.

ADDITIONAL FEES:

DESCRIPTION	AMOUNT
One-Time Enrollment Fee	
	\$
Late Payment Fee (charged for fees two weeks or more overdue)	
	\$

#### FEES FOR REPLACING LOST, DAMAGED AND/OR STOLEN EQUIPMENT:

DESCRIPTION	AMOUNT
Strap for Continuous Alcohol Monitoring Bracelet	
	\$
Continuous Alcohol Monitoring Bracelet	
	\$
Continuous Alcohol Monitoring Landline Home Unit	
	\$
Continuous Alcohol Monitoring Cellular Home Unit	
	\$

### EXPERT WITNESS FEES:

DESCRIPTION	AMOUNT
Actual Court Time	
	\$/Hour
Travel/Waiting Time	
	\$/Hour
Maximum Fee Per Day	
	\$/Day

# **II. Contractor Information**

FAILURE TO COMPLETE ANY OF THE FOLLOWING ITEMS MAY RESULT IN THE DISQUALIFICATION OF THE SUBMITTED PROPOSAL.

A. Company & Contact Information

Company Address	
Contact Name	Phone No.
Email	Fax

B. Other proposed procedures in lieu of testimony in person:

#### C. Authorized Service Representative:

Provide the complete firm name, address and phone number of the authorized service representative.

Authorized Service Representative Contact Person	Address	Phone/Fax/email

#### D. Joint Contractors/Subcontractors

The Offeror certifies that the following is a complete list of all contractors and subcontractors who will be engaged by the Offeror on the project to perform the nature and scope of work indicated. The Offeror further understands that only those joint contractors and subcontractors listed shall be allowed to perform work on this project and that all other work necessary shall be performed by the

Offeror with his own employees. If no joint contractor or subcontractor is listed, it shall be construed that all of the work shall be performed by the Offeror with his own employees.

Provide the complete firm name, address and phone number of the joint or subcontractor.

Subcontractor Name	Address	Phone/Fax/email

E. <u>References</u>. Provide the names and addresses of companies other than the Judiciary or government agencies for which the undersigned has provided or is currently furnishing electronic monitoring services (preference to include continuous alcohol monitoring services). Refer to the Qualification section, of the enclosed Special Provisions

Company Name &/or Contact Person	Address/Phone No./Fax/email