

The Judiciary, State of Hawaii  
Contracts for Goods, Services, and Construction

Contract (or PO) Number: J08165, SIXTH AMENDMENT TO MASTER AGREEMENT

Method of Procurement: Request for Proposals No. J08165

Department: Judiciary

Division: Judiciary Information Management System Project (JIMS)

Vendor: Wirevibe, LLC, 125 John Carpenter Freeway, Suite 190, Irving, TX 75062

Description: Provide Technical Consulting Services to the Judiciary In:

(AWARD NOTICE FOR SOWS 1 THROUGH 9 WERE PREVIOUSLY POSTED FOR THE PERIOD 10/29/07 TO 04/02/08.)

During Balance of Fiscal Year 2008:

- SOW 10 - Implementation of software changes necessary to bring JIMS into compliance with Federal requirements to mandate certain fields when entering a moving violation charge (fields: hazardous material indicator, commercial drivers license flag, and commercial motor vehicle flag).
- SOW 11 - Technical support for JIMS production defects including troubleshooting, developing, and deploying required code fixes.
- SOW 12 - Implementation of software enhancements to the JIMS collection agency interface in order to improve error management and reduce of manual intervention.

During Fiscal Year 2009:

- SOW 13 - Implementation of software changes to support four JIMS reports (reports: Traffic Disposition, Criminal Disposition, Traffic Caseload, Criminal Caseload).
- SOW 14 - Requirements and design definition to address current system and process limitations within JIMS related to violation functionality and the tracking of historical record of a case.
- SOW 15 - Requirements definition for fiscal / accounting functionality necessary to address current accounting deficiencies with JIMS.
- SOW 16 - Horizontal Integration Project - Implementation of software changes necessary to exchange arrest data with law enforcement agencies in Hawaii county and the JIMS.
- SOW 17 - Develop JIMS Traffic training materials, define training support processes, and deliver JIMS Traffic user training.

- SOW 18 - Technical support for JIMS production defects including troubleshooting, developing, and deploying required code fixes.
- SOW 19 - Requirements definition and implementation of software changes necessary for JIMS to interface with the Honolulu Police Department's electronic citation hand-held pilot.
- SOW 20 - Criminal and Electronic Filing Requirements Definition Project.
- SOW 21 - Address current system and process limitations with the Commercial Drivers' License Interface functionality within JIMS.
- SOW 22 - JIMS System Enhancements re: system gaps in supporting operation processes, as defined during the Traffic Processing Definition Project
- SOW 23 - Jury Phase 1 Completion and JIMS Juror upgrade to Release 11.5, providing support for business analysis and quality assurance to ensure the successful integration and upgrade of the new code into JIMS code base.

During Fiscal Year 2010:

- SOW 24 - JIMS System Enhancements Testing and Training – provides enhancements to JIMS in order to address current system and processing issues with the traffic implementation.
- SOW 25 - JIMS Fiscal and Reporting Improvements – provides improvements to JIMS in order to address issues with the fiscal functionality within the JIMS application. The project will make updates to the data structures and the application so it will support processing of functions such as cutoff dates and back dating of transactions. The requirements for these functional areas are grouped into the following functional areas infrastructure, reporting, general accounting, interfaces and subsidiary.
- SOW 26 - Unicenter Ticket Support – provides support of JIMS production Unicenter tickets. This support may include analysis of root cause, developing of fixes and testing those code fixes when required to resolve the ticket. These tickets will be from the Unicenter ticketing system. In addition, the Judiciary is also seeking support for managing the JIMS code through the development lifecycle. This support will implement a configuration management process around the physical JIMS code.
- SOW 27 - Appellate Process Definition – provides documentation of a detailed process definition and requirements analysis for Appellate court case processing. As part of this requirement definition process, the Judiciary is pursuing the review and capture of functional requirements for implementation for an electronic filing capability for Appellate cases.
- SOW 28 - Jury Phase 2 – provides support for the Jury Phase 2 to code deployment by ACS for the eJuror, and IVR modules. In addition the contractor shall provide support in development of the payroll processing requirements.

The critical success factor for these combined efforts is that the Judiciary can validate the requirements and quickly perform an initial set of tests to identify whether or not the Judiciary can deploy the code as provided by ACS.

- SOW 29 - Appellate Development and Migration – provides support for development and migration of functionality into JIMS to support processing of cases and procedures for the Intermediate Court of Appeals and the Supreme Court.
- SOW 30 - Accounting Integration Definition – provides detailed requirements and design approach for the integration of a General Ledger (G/L) accounting package with the JIMS system.

During Fiscal Year 2011:

- SOW 31 – Unicenter Ticket Support – provides assistance with trouble management, incl. analysis of root cause, developing of fixes and testing code fixes to resolve the ticket.
- SOW 32 – DC Criminal Requirements Development – for documentation of the project plan, functional requirements, and technical requirements to eventually replace the legacy District Court Criminal application with a JIMS solution.
- SOW 33 - Architecture Analysis and Planning – 1) for functional requirements for a data archival project; 2) Specs of role-based security extensions to support future JIMS solutions; 3) analysis of information security vulnerabilities ; 4) definition of approach for JIMS party name expansion; 5) specs of capacity and infrastructure to support JIMS functional projects; 6) recommendation for scope and timing of infrastructure enhancement projects relative to JIMS implementation roadmap.

During Fiscal Year 2012:

- SOW 34 - Appellate Enhancements
- SOW 35 - Prototype key case functionality of JIMS and JEFS to support processing of cases and procedures for the District Court criminal cases.
- SOW 36 - Support of JIMS production Unicenter Ticketst to include finding root cause analysis, software mod and testing to resolve ticket issues.
- SOW 37 - Extend prototype functionality and implement key case management functionality of JIMS and JEFS to support processing of cases and procedures for the District Court criminal cases. Electronic filling of docs (efiling) that support criminal case processing in DC included in scope of this project.

Notice of Award Date: October 17, 2007

Start Date: October 29, 2007

Amendment Dates: May 1, 2008 - Second Amendment to Master Agreement to extend end date to June 30, 2009.

December 17, 2008 - Amended Budget.

July 1, 2009 - Third Amendment to Master Agreement to extend end date to June 30, 2010.

July 1, 2010 - Fourth Amendment to Master Agreement to extend end date to June 30, 2011.

July 1, 2011, dependent upon availability of funds – Fifth Amendment to Master Agreement to extend end date to June 30, 2012.

July 1, 2012 – Sixth Amendment to Master Agreement to extend end date to October 31, 2012 for warranty services and final documentation of the project.

Amended End Date: October 31, 2012

Original Award Amount: Pending execution of Statements of Work @ various hourly rates from \$55/hr to \$165/hr.

Final Contract Amount: NTE \$ 800,000.00 for Fiscal Year 2008;  
NTE \$ 800,000.00 for Fiscal Year 2009;  
increased by \$1,000,000.00 for Fiscal Year 2009;  
NTE\$ 2,300,000.00 for Fiscal Year 2010;  
NTE \$ 2,600,000.00 for Fiscal Year 2011; and  
NTE \$2,000,000 for Fiscal Year 2012.

TOTAL NTE \$9,500,000.00.

**Contact Information**

Contact Person: Mai NguyenVan

Phone: 808-538-5308

E-mail: [mai.t.nguyenvan@courts.state.hi.us](mailto:mai.t.nguyenvan@courts.state.hi.us)

Comments: Statements of Work pricing for each project are negotiated based on the contracted hourly rates, whenever Technical Consultant Services are required by the Judiciary.