



Center for Alternative
Dispute Resolution
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October Challenge

Thanks to the collaborative efforts of organizations like the Association for Conflict Resolution (ACR) and the Alternative Dispute Resolution (ADR) section of the American Bar Association (ABA), the month of October is dedicated to considering constructive means to problem solving. From mediation and arbitration, to facilitation and coaching, the number of ADR practitioners and organizations that offer these services is growing throughout the world, and right here at home in the Aloha State. See Partners in Productive Problem Solving on page four for links to just a few of the resources available here in Hawai`i.

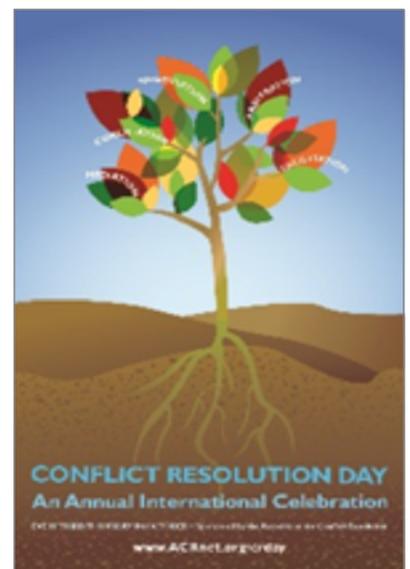
Throughout October, we challenge you to make deliberate choices to resolve personal and/or professional conflicts in a civil manner that preserves relationships and acknowledges that there are two sides (maybe even more) to every disagreement. If you struggle to find something in common with an opponent, try, at the very least, to agree that you can disagree. That is good common ground on which you may begin to build a plan to go forward productively.

We encourage you to mark your calendars for the upcoming annual events to help raise public consciousness of creative and more productive ways of managing conflict.

Conflict Resolution Day October 20, 2016

Each year Conflict Resolution Day is celebrated nationally on the third Thursday of October. Conceived of in 2005 by the Association for Conflict Resolution, Conflict Resolution Day is designed to:

- Promote awareness of mediation, arbitration, conciliation and other creative, peaceful means of resolving conflict;
- Promote the use of conflict resolution in schools, families, businesses, communities, governments and the legal system;
- Recognize the many and significant contributions of (peaceful) conflict resolvers; and
- Obtain national synergy by having celebrations happen across the country and around the world on the same day.



American Bar Association (ABA) Mediation Week 2016

[October 16 to 22](#)

Building on efforts of ACR, in 2011, the ABA declared the third week of October, "ABA Mediation Week," in part building on the efforts of many other national, state, and local organizations, including the Association for Conflict Resolution (ACR) which have traditionally celebrated conflict resolution during the month of October.

The ABA Mediation Week initiative is a celebration of the strides we have made in institutionalizing mediation as one of several appropriate dispute resolution processes. ABA Mediation Week will be held during the week of October 16 to 22 this year.



Meet the CADR Team



New CADR team members (l - r)
Cecelia Chang and Anne Smoke

It is now 31 years since the Hawai'i State Judiciary Center for Alternative Dispute Resolution (CADR) formed. We are proud of our achievements in making alternative dispute resolution processes broadly available to Hawai'i citizens and state and county government. Over the years, focused leadership has laid firm ground on which sustainable programs and lasting partnerships have been built.

CADR is now entering its next chapter under the direction of Cecelia Chang who took the helm in January of this year. Cecelia has assembled a team that combines experience and history with new skills and knowledge to steer CADR through its next evolution. Cecelia intends to preserve and maintain successful programs like the Appellate Mediation Program while developing new ones to address changing needs and challenges of the people and groups CADR serves.

Cecelia C. Y. Chang, Director brings to CADR over 25 years of legal and community outreach experience. Cecelia was born and raised in Honolulu and received her law degree from the William S. Richardson School of Law. She has worked as a deputy corporation counsel, was in private practice, and most recently served as a deputy prosecutor. Cecelia is a collaborator who welcomes input and is excited to be working together with the ADR `Ohana to make alternative dispute resolution processes broadly available.

Anne Marie Smoke, Appellate Mediation Program Administrator came to CADR in September from the Matsunaga Institute for Peace and Conflict Resolution (Institute) at the University of Hawai'i (UH), Manoa where she managed the Institute's undergraduate and graduate certificate programs, and the Interdisciplinary Studies' B.A. degree emphasis. Anne developed and supervised outreach activities for the Institute, including noncredit programs, workshops, and guest speakers, and provided conflict resolution services within the UH system. She has been an active facilitator, trainer, and mediator for nearly a decade, and currently serves as immediate past president on the board of the Association for Conflict Resolution, Hawai'i. In addition to her ADR and training background, she brings experience in marketing, promotions, and public relations. Anne earned a BA in Journalism from Central Michigan University, and an MS in Travel Industry Management and Graduate Certificate in Conflict Resolution from UH, Manoa.

CADR Team continued...

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Becky H. Sugawa, Research Analyst joined CADR in 1995. She administers the Judiciary's Purchase of Services contract with the five community mediation centers throughout the state, assists with training, and handles CADR publications. She serves as CADR's webmaster, and partners with the Director as CADR's legislative liaison. She has served as an Ohana Conference facilitator, taught communication skills to participants of the Honolulu Police Department's Akamai program, and is an active mediator. Becky graduated with a B.A. in Business Administration from the University of Hawai`i.



Thank you Feruza

As secretary for CADR, Feruza Azimova has diligently assisted CADR staff with Appellate Mediation Program projects and other Intergovernmental and Community Relations programs, while carefully attending to general office needs. In January 2017, Ms. Azimova will move to New Hampshire to start her Master's studies in Liberal Arts at Dartmouth College. She has been an asset to the team and will be missed.

Historic Markers

CADR was founded by Chief Justice Herman Lum in 1985 with support and assistance from the National Institute for Dispute Resolution in Washington, D.C. It became a permanent office within the state Judiciary in 1989.

CADR on KGMB Sunrise Hawai`i Howard Dicus Interviews Center Director Cecelia Chang

Hawai`i's celebrity business correspondent, Howard Dicus, interviewed CADR Director Cecelia Chang and Steve Holmberg, volunteer mediator and Vice President of the Board for The Mediation Center of the Pacific (MCP), on KGMB's October 3 morning show Sunrise Hawai`i. Cecelia and Steve discussed the "Adopt-a-Court" program created by MCP as part of ongoing efforts to improve access to mediation services in Hawai`i. The Hawai`i State Judiciary is partnering with MCP and local businesses in this innovative program that provides opportunities for local businesses to "adopt" a district court and have members of their management team trained to serve as volunteer mediators for small claims and summary possession cases. So far, The Islander Group adopted the Wahiawa District Court and Hawaiian Cement adopted the Ewa District Court.

Share Your Knowledge

If you have a story, article, or essay (either yours or one we can cite) related to ADR or other collaborative means of engagement, that you would like to share with fellow readers, please submit it to Anne Marie Smoke at annemarie.q.smoke@courts.hawaii.gov. Submissions will be considered and selected for future publications, space permitting. Please remember to include citations.



Coming CADR Events

WED October 12, 10AM; Honolulu Hale, Mayor's Conference Room No. 306, Honolulu Hale
Mayor Caldwell will issue proclamation to promote conflict resolution awareness.

FRI October 14, 9AM – 10AM; Hawai'i Convention Center
HSBA 2016 Bar Convention Seminar: *Appellate ADR* (1 CLE credit) [Convention sign-up](#) • [Register for seminar](#).

FRI October 14, 9:30AM – 12:15PM; Hawai'i Convention Center
Bar Convention Seminar: *The Value of Mediation and Arbitration in Complex Disputes* (3 CLE credits)
CADR is a co-sponsor with the Hawai'i State Bar Association (HSBA), ADR Section and HSBA Litigation Section. [Convention sign-up](#) • [Register for this seminar](#).

MON October 17, 8:30AM – Noon; Supreme Court Courtroom and Conference Room
Seminar: *Advanced Mediation Practice - Techniques for Handling Righteously Indignant Parties & Lawyers*
Speakers: Claudia Bernard, Chief Mediator, US 9th Cir Ct of Appeals; and Howard Herman, Director, Mediation Office of the US District Court for the Northern District of California. CADR is a co-sponsor with HSBA, ADR Section, the Association for Conflict Resolution, Hawai'i chapter, and The Mediation Center of the Pacific. Contact Lynn Honda to register at 439-8600. [Get flyer here](#).

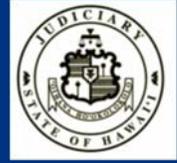
TUES October 18, 10AM-11AM; Supreme Court Conference Room
Appellate Mediation Program (AMP) Coffee Hour
This is a coffee hour to thank AMP volunteer mediators. Both Chief Justice Recktenwald and Chief Judge Craig Nakamura will provide remarks.

THUR November 3, 8:15-Noon; MPR 101
CADR Training: "*Working It Out: Skills for Dispute Resolution*" Trainer: Anne Smoke; Target audience: state and city and county employees. [Online registration](#)

MON November 14, Noon-1PM; HSBA Conference Room - Hawai'i Women Lawyers Brown Bag
"*Restorative Justice*": Panel members include Director Cecelia Chang and veteran restorative justice lawyer Loren Walker. Contact Cecelia Chang for more information at 539-4238.

Partners in Productive Problem Solving

- [The Association for Conflict Resolution—Hawai'i Chapter](#) • [Events](#)
- [Collaborative Leaders Network](#)
- [Hawai'i State Bar Association-ADR Section](#)
- [Matsunaga Institute for Peace and Conflict Resolution, College of Social Sciences, UH Manoa](#)
- Mediation Centers of Hawai'i:
 - [The Mediation Center of the Pacific](#) (O'ahu),
 - [Maui Mediation Services](#) (Maui County),
 - [Kauai Economic Opportunity - Mediation Program](#) (Kaua'i),
 - [Ku'ikahi Mediation Center](#) (East Hawai'i),
 - [West Hawai'i Mediation Center](#) (West Hawai'i).



2017 CADR Training Opportunities **(open to state and city and county employees)** **January to June**

January 31, Tuesday, 8:15 a.m. to Noon, *Working It Out: Skills for Dispute Resolution*

February 28, Tuesday, 8:15 a.m. to Noon, *Communications Skills for Managing Conflict*

March 15, Wednesday, 8:15 a.m. to Noon, *Handling Difficult Situations in the Workplace (part 1)*

March 22, Wednesday, 8:15 a.m. to Noon, *More Handling Difficult Situations in the Workplace (part 2)*

April 11, Tuesday, 8:15 a.m. to 4:15, *Planning and Facilitating an Effective Meeting*

April 18, Tuesday, 8:15 a.m. to Noon, *Working It Out: Skills for Dispute Resolution*

May 16, Tuesday, 8:15 a.m. to Noon, *Communications Skills for Managing Conflict*

June 1, Thursday, 8:15 a.m. Noon, *Conflict Management Skills Refresher and Talk Story*

Contact Anne Smoke at Annemarie.q.smoke@courts.hawaii.gov for more information.

Mahalo!