

Center for Alternative Dispute Resolution

**The Judiciary
State of Hawaii**



Annual Report

Report Number 27

July 1, 2014 to June 30, 2015

*Presented to the
Twenty-Eighth Legislature*

*Pursuant to Hawaii
Revised Statutes, §613-4*

Aloha,

The Center for Alternative Dispute Resolution (Center) ensures that alternative dispute resolution is available in Hawaii. Alternative dispute resolution offers opportunities for early, party-driven, efficient, and fair solutions.

The Center:

- Designs and helps implement alternative dispute resolution programs for state and county government
- Mediates and facilitates public policy disputes referred by elected or appointed government officials
- Manages the Judiciary's Purchase of Services contract for mediation and related dispute resolution services
- Promotes alternative dispute resolution through training and education

This report summarizes the Center's work during Fiscal Year 2015.

Sincerely,
Mark E. Recktenwald
Chief Justice

Highlights from Fiscal Year 2014 - 2015

Programs

The Center designs and helps implement alternative dispute resolution programs for state and county governments to help the public avoid unnecessary litigation and encourage early and fair conflict resolution. This past year, the Center:

- Administered the Hawaii Appellate Mediation Program
- Assisted the Family Court, First Judicial Circuit, with the Volunteer Settlement Master Program, and the pilot project for on-site mediation of paternity cases

Direct Services

The Center provides mediation, facilitation, and process design services for cases involving public policy. This past year, the Center:

- Provided assistance for the Judiciary's Strategic Planning process
- Assisted with developing a statewide Workplace Mediation Program for Judiciary employees
- Assisted with developing implicit bias training for Judiciary employees
- Co-facilitated meetings of Assisted Pioneering Healthier Communities

Highlights from Fiscal Year 2014 - 2015

Training, Education, Research & Outreach

The Center promotes alternative dispute resolution through training, education, and outreach. The Center provided the following alternative dispute resolution-related classes to state and county employees:

- Better Meeting Management
- Handling Difficult Situations in the Workplace
- Mediation Skills
- More on Handling Difficult Situations in the Workplace
- Negotiation Skills
- Neutral Language
- Working It Out: Skills for Dispute Resolution

The Center published newsletters on alternative dispute resolution-related topics, including:

- Negotiating the Late Night TV Line Up
- 16 Unions Ratify Contracts with the Metropolitan Opera
- Conflict Resolution Day
- Preserving the Art of Conversation
- Negotiating the Rebuilding of the World Trade Center - Part I: Property Control
- Negotiating the Rebuilding of the World Trade Center - Part II: Design and Community
- "I'm Sorry": The Role of Apology in Mediation
- Joint Fact Finding: Sharing Information to Achieve Consensus

Highlights from Fiscal Year 2014 - 2015

The Center hosted public forums on the following topics:

- Kupuna Pono: Helping Families Talk and Develop Plans to Support Elderly Family Members
- Legal Aid Society of Hawaii's Self Help Centers: Helping the People of Hawaii Meet Their Legal Needs
- Defuse Conflict with Nonviolent Communication
- Mindful Listening and Speech

Community Mediation Centers

The Center administers the Judiciary's Purchase of Services contract for mediation and related alternative dispute resolution services statewide. The contractor, Mediation Centers of Hawaii, Incorporated, is an umbrella organization for five community mediation centers throughout the state.

The following community mediation centers provide trained mediators for thousands of cases each year:

- Kauai Economic Opportunity, Incorporated, Mediation Program
Phone: 808-245-4077
- Kuikahi Mediation Center (Hilo)
Phone: 808-935-7844
- Maui Mediation Services (Maui County)
Phone: 808-244-5744
- The Mediation Center of the Pacific, Incorporated (Oahu)
Phone: 808-521-6767
- West Hawaii Mediation Center (Kona)
Phone: 808-885-5525

VOLUNTEERS

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Judge Joel August (ret.)
Daniel Bent
Judge Karen Blondin (ret.)
Addison Bowman
Robin Campaniano
Louis Chang
Justice James Duffy (ret.)
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Kenneth Hipp
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Judge Walter Ikeda (ret.)
Elizabeth Kent
Joseph Kiefer
Justice Robert Klein (ret.)
Ralph La Fontaine
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Georgia McMillen
Judge Douglas McNish (ret.)
Judge Marie Milks (ret.)
Chief Justice Ronald Moon (ret.)
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Judge Gail Nakatani (ret.)
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Judge Frank Rothschild (ret.)
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Judge Sandra Simms (ret.)
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Mediation. It Works!



Mediation. It Works!

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