Center for Alternative Dispute Resolution

**The Judiciary
State of Hawaii**

Annual Report

Report No. 26

July 1, 2013 to June 30, 2014

*Presented to the
Twenty-Eighth Legislature*

Pursuant to Hawaii

Revised Statutes, §613-4

Aloha,

The Center for Alternative Dispute Resolution (Center) ensures that alternative dispute resolution is available in Hawaii. Alternative dispute resolution offers opportunities for early, party-driven, efficient, and fair solutions.

The Center:

● Designs and helps implement alternative dispute resolution programs for state and county government
● Mediates and facilitates public policy disputes referred by elected or appointed government officials
● Manages the Judiciary's Purchase of Services contract for mediation and related dispute resolution services
● Promotes alternative dispute resolution through training and education

This report summarizes the Center's work during Fiscal Year 2014.

Sincerely,
Mark E. Recktenwald
Chief Justice

Highlights from Fiscal Year 2013 - 2014

Programs

The Center designs and implements alternative dispute resolution programs for state and county governments to help the public avoid unnecessary litigation and encourage early and fair conflict resolution. This past year, the Center:

- Administered the Hawaii Appellate Mediation Program

- Assisted the Family Court, 1st Judicial Circuit, with the Oahu Child Welfare Mediation Program, and the Paternity Mediation Pilot Project

- Researched the impact of Rules of the Circuit Court, Rule 12.2, regarding court referral to alternative dispute resolution

Direct Services

The Center provides mediation, facilitation, and process design services for cases involving public policy. This past year, the Center:

- Assisted Pioneering Healthier Communities with preparing for facilitated meetings and facilitated a series of meetings

- Provided assistance for the Judiciary's Strategic Planning process

- Assisted with the development of a statewide Workplace Mediation Program for Judiciary employees

- Assisted with the development of Implicit Bias Training for Judiciary employees

Highlights from Fiscal Year 2013 - 2014

Training, Education, Research & Outreach

The Center promotes alternative dispute resolution through training, education, and outreach. The Center provided classes on the following subjects to State and City and County of Honolulu employees:

- Working It Out: Skills for Dispute Resolution
- Handling Difficult Situations in the Workplace
- More Handling Difficult Situations in the Workplace
- Better Meeting Management
- Beyond Better Meeting Management - Conflict Assessment
- Mediation Skills
- Mediation Overview; Referral of Cases to Mediation
- Vicarious Trauma and Resiliency
- Neutral Language
- Negotiation Skills

The Center hosted public forums on the following:

- Co-hosted ADR and Public Policy Disputes
- Legislative, Judicial, and Arbitration Updates
- Welcome Andrew Hipp, Director of the Center for Alternative Dispute Resolution
- Tammy Mori, Using Mediation Tools for Public Speaking

The Center made presentations on the following alternative dispute resolution-related topics:

- Effective Communication at the Women, Infants, and Children Annual Conference
- Presentations on Settlement to Court-Annexed Arbitration Program Arbitrators in Hilo and Honolulu

Highlights from Fiscal Year 2013 - 2014

The Center published newsletters on alternative dispute resolution-related topics, including:

- ADR and the Repatriation of Cultural Property
- Effective Meeting Management
- How to Say What You Don't Want to Say and Hear What You Don't Want to Hear
- Tips for Effective Video Conferences
- Gender Perceptions and Expectations in ADR

Community Mediation Centers

The Center administers the Judiciary's Purchase of Services contract for mediation and related alternative dispute resolution services statewide. The contractor, Mediation Centers of Hawaii, Incorporated, is an umbrella organization for five community mediation centers throughout the state.

The community mediation centers, which provide trained mediators for thousands of cases each year, are:

- Kauai Economic Opportunity, Incorporated, Mediation Program
  Phone: 808-245-4077

- Kuikahi Mediation Center (Hilo)
  Phone: 808-935-7844

- Maui Mediation Services (Maui County)
  Phone: 808-244-5744

- The Mediation Center of the Pacific, Incorporated (Oahu)
  Phone: 808-521-6767

- West Hawaii Mediation Center (Kona)
  Phone: 808-885-5525

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Mediation. It Works!

Mediation. It Works!

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